Resurs

New version of Resurs Onlinebank launched

It should be easy to be a customer at Resurs. As part of this ambition, and as an important step on our ongoing transformation journey, a new version of our online bank is now being launched with a focus on increased user-friendliness.

Resurs' ambition is to create balance in people's lives and wallets. The new online bank gives the customer a smoother and simpler user experience and increases the possibility of self-service.

– This is an important step in our continuous development towards creating ever better self-service solutions. We work intensively and purposefully around this as part of the development of our new cloudbased core banking system and our focus on our customers, says Nils Carlsson, CEO Resurs Holding.

The new online bank focuses on improved simplicity and overview. It is initially launched as a beta version where customers can participate in developing it through their feedback.

In the new online bank, you can, as before, manage invoices, add external invoices for payment and choose a payment-free month. The new online bank creates a foundation and scalability for the ongoing transformation, and new functionality is rolled out on an ongoing basis. For example, a new payment function will be launched shortly.

During an initial period, you as a customer can choose to log in to the regular online bank or to the new solution, and as part of this also share feedback that helps us develop the service further.

Visit **Resurs Onlinebank** here: https://www.resursbank.se/logga-in

MORE INFORMATION

Nils Carlsson, CEO, <u>nils.carlsson@resurs.se</u>, +46 766 44 77 00 Sebastian Green, Chief Information Officer, <u>sebastian.green@resurs.se</u>, +46 703 244 644

ABOUT RESURS

Resurs is a leading bank in the Nordics with a simple philosophy: we want to create balance in people's personal finances. On that foundation, we develop offers and services within loans, savings and payments for retail and e-commerce that are based on people's everyday lives, and that will create long-term value for our customers. And for society. Today, we have a customer base of slightly more than 6 million customers and 650 employees in the Nordic region.



PRESS RELEASE 09 May 2023 15:00:00 CEST

Attachments

New version of Resurs Onlinebank launched