

Teneo AI has initiated a strategic review

Teneo.ai (SSME:TENEO) (the "Company" or "Teneo"), the enterprise AI product provider for contact centers, today announces that the board of directors will commence a review of strategic alternatives with the purpose to maximize long-term shareholder value.

"The decision to initiate the review has been made to ensure Teneo optimizes its competitive position in a rapidly evolving market. With class leading accuracy in understanding natural language as independently tested and with hybrid AI technology, customers achieve over 90% automation of inbound phone calls utilizing Teneo", says Teneo's Chairman Johan A. Gustavsson in a comment. Teneo has engaged J.P. Morgan and Redeye as financial advisors and law firm Schjødt as legal advisor in connection with the strategic review process.

In carrying out the review, no alternatives will be excluded. Options may include a sale of the Company (in whole or in part), other strategic transactions, or continued operation of the Company as is with its shares traded on Nasdaq First North Growth Market.

The board of directors of Teneo has not set a timetable for completion of the strategic review. There can be no assurance regarding the results or outcome of the review. Subject to compliance with its ongoing disclosure obligations pursuant to applicable laws and regulations, Teneo undertakes no obligation to make any further announcements regarding the exploration of strategic alternatives unless and until final decisions are made by the Company's board of directors.

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About Teneo AI AB

Teneo.ai ([SSME:TENEO](#)) delivers the most advanced Agentic AI solutions for contact center automation—helping enterprises resolve customer inquiries faster, reduce wait times, and elevate service quality. Our AI Agents achieve up to **99% accuracy**, automate over **60% of interactions**, and enable up to **50% in operational cost savings**.

Trusted by global leaders like **AT&T**, **HelloFresh**, **Swisscom**, and **Telefónica**, the Teneo platform combines **Conversational AI**, **Generative AI**, and **Large Language Models** to drive measurable improvements in **containment**, **first contact resolution (FCR)**, **CSAT**, **NPS**, and overall CX efficiency.

Teneo-powered AI Agents handle **millions of conversations daily** across voice and digital channels with enterprise-grade scalability and performance. Our patented technology integrates seamlessly with leading CCaaS and CX platforms—including **Genesys**, **Five9**, **Microsoft**, **AWS**, **Google**, and **NICE**—maximizing automation without disrupting existing workflows.

We make your AI Agents the smartest—delivering consistent, human-like experiences that accelerate growth and ROI.

Teneo.ai is listed on Nasdaq First North Growth Market in Stockholm with short name TENEO. Redeye is the Company's Certified Adviser.

Learn more at www.teneo.ai/investors.