## bambuser

# **Interim Report Q3 2024**

#### Q3 Highlights

- ARR of SEK 97.1 million, -15% y/y and -6% q/q growth at constant exchange rates ("CER"), an organic growth of -23% y/y and -5% q/q ("CER").
- Net Sales SaaS of SEK 25.4 million (31.3) representing a growth of -19% y/y and -5% q/q.
- Adjusted EBITDA\* of SEK -16.8 million (-23.1), representing a -66% margin, +8%p. y/y and +18%p. q/q.
- Free Cash Flow of SEK -28.9 million (-33.6), representing a -113% FCF margin, -37%p, y/y and -35%p, g/q.
- End of quarter Cash Balance of SEK 190.8 million (291.6).
- Consecutive significant improvements in Adjusted EBITDA demonstrate our commitment to building a sustainable business model.

In this report, all figures in brackets refer to the corresponding period of the previous year unless stated otherwise.

KPI	Q3	Q3	%y/y	Q2	%q/q	Jan-Sep	Jan-Sep	%ytd/ytd
IXI I	2024	2023		2024		2024	2023	
ARR (SEKm)	97,1	123,0	-21%	105,2	-8%	97,1	123,0	-21%
ARR growth (CER)			-15%		-6%			-15%
NRR % (LTM1)	64%	65%	0%p.	63%	1%p.	64%	65%	0%p.
Net Sales SaaS (SEKm)	25,4	31,3	-19%	26,9	-5%	79,0	97,8	-19%
Gross Margin SaaS (%)	74%	80%	-5%p.	77%	-2%p.	77%	79%	-2%p.
EBITDA (SEKm)	-17,0	-26,4	-36%	-22,6	-25%	-64,9	-96,0	-32%
EBITDA %	-67%	-60%	-6%p.	-84%	17%p.	-82%	-67%	-16%p.
Adj. EBITDA (SEKm)*	-16,8	-23,1	-27%	-22,5	-25%	-64,2	-87,1	-26%
Adj. EBITDA %*	-66%	-74%	8%p.	-84%	18%p.	-81%	-89%	8%p.
EBIT (SEKm)	-24,3	-44,1	-45%	-29,7	-18%	-86,4	-149,2	-42%
EBIT %	-96%	-101%	5%p.	-110%	15%p.	-109%	-103%	-6%p.
Adj. EBIT (SEKm)*	-24,3	-30,0	-19%	-29,6	-18%	-86,3	-108,1	-20%
Adj. EBIT %*	-121%	-96%	-25%p.	-110%	-11%p.	-109%	-111%	1%p.
Cash Balance EOP (SEKm)	190,8	291,6	-35%	220,0	-13%	190,8	291,6	-35%
FCF (SEKm)	-28,9	-33,6	-14%	-21,1	37%	-74,6	-88,6	-16%
FCF Margin (%)	-113%	-77%	-37%p.	-78%	-35%p.	-94%	-61%	-33%p.
FCF / Share (SEK, LTM)	-0,53	-0,52	2%	-0,55	-4%	-0,53	-0,52	2%
No of shares EOP	211 235 385	211 235 385	0%	211 235 385	0%	211 235 385	211 235 385	0%
No of Fully diluted shares EOP	224 280 330	232 893 675	-4%	224 649 775	0%	224 280 330	232 893 675	-4%
Full-time Equivalents EOP	84	131	-36%	81	4%	84	131	-36%
No of Customer Groups (CG)	210	252	-17%	223	-6%	210	252	-17%
Avg ARR per CG (SEKk)	462,5	487,9	-5%	471,7	-2%	462,5	487,9	-5%

LTM = Last twelve months.

<sup>\*</sup>For the sake of comparability, In Q1 2024 Adj. EBITDA was restated to only reflect the ongoing business of Bambuser, hence disregarding the divested "Relatable" business. In addition, and for the same reason, Adj. EBIT (%) was added. These KPIs are defined in "Definitions" on page 20.

## **CEO Comments**

Dear Shareholders.

The end of the third quarter marks a stable but challenging market outlook. Our ARR at CER was down 6% quarter-over-quarter, landing at SEK 97.1 million. However, we are seeing great success with key enterprise customers like Zara, who streamed their first live show with Cindy Crawford and Kaia Gerber. The show made big news across the retail industry, inspiring many brands and retailers with a vision of the future of retail. We are currently in several discussions with large enterprise customers that did not close before the quarter ended, impacting our ARR. We are simply not satisfied with this outcome and acknowledge a somewhat hesitant market that is delaying the consecutive growth trajectory we are still convinced we will reach.

This quarter also saw us focused on carving out and integrating the acquired Chat solution from Klarna. We have made successful expansions across our existing install base and the acquired Chat customers, and vice versa. With Chat soon to be a fully integrated part of our platform, we can offer a best-in-class enterprise solution for a complete user journey across live, shoppable videos to chat and video consultation.

Our Shoppable Video solution continues to see strong traction across new and existing customers. We are seeing strong conversation numbers and maximizing the return on investment for our merchants by increasing user conversion. In that aspect, we are not only driving improved ROI for our platform, but we are also driving improved return on ad spend (also known as ROAS). We are committed to continuous innovation, as demonstrated by the recent addition of our Al dubbing feature. This groundbreaking technology allows individuals on screen to speak in over twelve languages using their own voice, further expanding the reach and impact of our customers' video shopping experiences.



Our Adjusted EBITDA saw an improvement of 25% quarter-over-quarter, underpinning the rigorous cost control measures we have in place. This continues to be a significant part of our onward strategy in creating a sustainable business model. Due to our reduced spend on staff, office leases, and software, we are also seeing improved free cash flow year over year. This quarter was, however, impacted by negative net working capital that distorted the quarter-over-quarter comparison. We are continuing our efforts to improve this.

As we move into the last quarter of the year, we are committed to returning to growth based on new business and expansion within our ideal customer profiles, as well as continuing to improve operating expenses and free cash flow. We are a committed team here at Bambuser and are set to reshape the future of commerce through our virtual commerce platform.

Maryam Ghahremani, CEO of Bambuser

## **Business Highlights**

#### **ARR**

The ARR was SEK 97.1 million, representing -15% y/y growth and -6% q/q at CER. In organic growth terms, this reflects a -23% y/y and -5% q/q growth at CER. By the end of September, we had a total of 210 Customer Groups, representing a decline of -17% y/y.

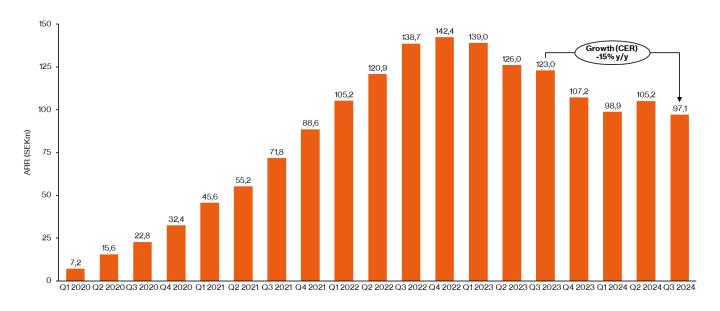
Total ARR per Customer Group was SEK 462.5 thousand, a decline of -5% at CER compared to Q3 2023 and -2% compared to Q2 2024. Looking at organic Customer Groups, the ARR per Customer Group was SEK 449.9 thousand, a decline of -8% y/y and -1% q/q. The total development y/y in ARR per Customer Group is attributable to churn and downselling, particularly driven by the Americas and EMEA regions. In addition, and as previously addressed, the lower average ARR of the latest pricing model also has an impact on average ARR, in line

with the expectations of the land-and-expand motion of that pricing model.

Group LTM NRR was 64% (-0%p. y/y and +1%p. q/q). Looking at comparable Top 20 Accounts, their LTM NRR was 99%, -5%p. q/q, showcasing yet again the relative strength of our offering within the enterprise customer segment. Furthermore, these Top 20 accounts exhibited an ARR growth of +4% y/y (at CER) and now account for 42% of total ARR (+10%p. y/y at CER).

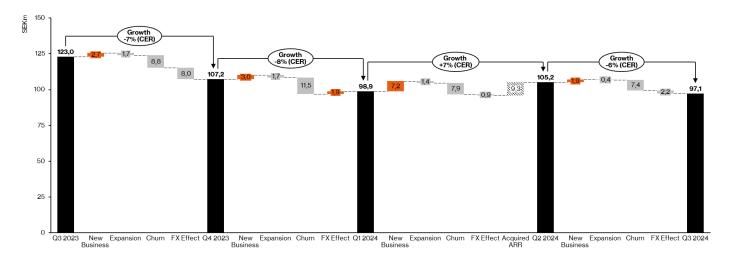
EMEA accounts for 58% of total ARR and was -15% y/y, Americas accounts for 33% of total ARR and was -21% y/y, and APAC accounts for 9% of ARR, ending at +12% y/y (all y/y changes are at CER).

#### ARR Development Q1 2020 – Q3 2024 SEKm



#### **ARR Bridge**

Q3 2023 - Q3 2024 SEKm



In the ARR bridge graph above, please note that the "New Business", "Expansion", and "Churn" in each quarter are calculated using each quarter's respective foreign exchange rate(s). The "FX Effect" captures exchange rate changes in ingoing versus outgoing ARR in the quarter.

Regions	Q3 2024	Q3 2023	% y/y	Q2 2024	%q/q
EMEA					
ARR (SEKm)	56,7	70,0	-19%	60,5	-6%
ARR Growth (CER)			-15%		-2%
No of Customer Groups	115	147	-22%	123	-7%
Share of ARR	58%	57%	1,4%p.	56%	1,9%p.
Americas					
ARR (SEKm)	31,3	44,0	-29%	35,5	-12%
ARR Growth (CER)			-21%		-13%
No of Customer Groups	85	93	-9%	90	-6%
Share of ARR	32%	36%	-3,6%p.	35%	-2,9%p.
APAC					
ARR (SEKm)	9,2	8,9	3%	9,2	0%
ARR Growth (CER)			12%		2%
No of Customer Groups	10	12	-17%	10	0%
Share of ARR	9%	7%	2,2%p.	8%	1,1%p.

#### **Products Highlights**

#### Al Dubbing - Globalizing Your Video Commerce

Bambuser's new Al-powered Dubbing feature revolutionizes how clients expand their global reach by leveraging cutting-edge artificial intelligence. This feature uses advanced Al-driven voice cloning technology to generate localized voiceovers for pre-recorded shoppable videos, accurately replicating the original speaker's tone, rhythm, and style. By seamlessly adapting to native languages, it creates an authentic and immersive experience for each market. Powered by Al, this process eliminates the need for separate content creation, drastically streamlining workflows, reducing costs, and enhancing scalability. With a single click, brands can produce personalized, localized content that resonates with diverse audiences, driving engagement, boosting brand presence, and increasing sales worldwide.

## Self-Serve Translations for a Personalized Shopping Experience

In our ongoing effort to make our product more self-serve and offer clients greater flexibility, we've introduced two key features: Self-Serve Translations and REST API key creation. With 75% of consumers preferring to shop in their native language, Self-Serve Translations enable clients to easily provide a tailored experience. Clients can customize interface languages or synchronize language settings with shopper browser preferences, ensuring a more personalized and seamless user experience. Additionally, users can now create REST API keys directly within the Bambuser dashboard, simplifying integrations and giving clients greater control over their workflows. These updates make customization and optimization more accessible than ever.

#### Optimized Product Highlights - to maximize product visibility

We've introduced Thumbnail Product Highlights, a feature that enables clients to display shoppable products in compact thumbnail cards designed specifically for mobile shoppers. This innovative approach allows brands to showcase more products in less time, providing a clearer overview that enhances the shopping experience. Studies show that displaying multiple products can increase conversion rates by up to 30%, as customers are more likely to make a purchase when they can quickly browse their options. Moreover, this feature encourages upsells on related items, further boosting average order value. By maximizing product visibility through thumbnail highlights, clients can significantly enhance engagement and drive sales more effectively.

#### Moderator Chat Styling - Elevating Audience Interaction

The new Moderator Chat Styling feature transforms the chat experience by allowing clients to visually differentiate their messages from those of viewers. This customization enables moderators to quickly identify viewer questions, particularly during busy chat sessions. Research shows that effective moderation can increase audience engagement by 50%, as moderators are better equipped to address questions promptly. By facilitating swift responses to viewer inquiries, moderators can foster a more interactive atmosphere, leading to higher audience satisfaction and retention.

## **Financial Performance**

The partnership with Klarna and subsequent acquisition of the tech solution HERO, which was announced in connection to the Q1 report, came into effect in Q2, with the acquisition subsequently hitting the books in the quarter. To enhance comparability with previous reports we will therefore distinguish between "Organic" and "Total" effects, with the former denoting effects of the ongoing business (excluding the financial performance of acquired businesses) and the latter denoting the total effects, both comparable and non-comparable.

#### **Net Sales**

Total SaaS Net Sales amounted to SEK 25.4 million (31.3), a decline of -19% y/y and -5% q/q. Organic SaaS Net Sales ended at 23.1 million (31.3), a decline of -26% y/y, driven by a downturn in Licenses Net Sales and thus also mirrored in the year-over-year organic ARR development.

97% of the total SaaS Net Sales is recurring. Organic SaaS Net Sales was -7% q/q.

#### **Gross Margin**

Total SaaS gross margin was 74%, -5%p. y/y and -2%p q/q. The downturn versus last year is mainly explained by the financial impact from the acquisition of the tech solution HERO, effects of which also impact the quarterly development.

Organic SaaS gross margin was 82%, +2%p. y/y and +4%p. q/q, reflective of a smaller and more effective customer support organization and a revised tech stack for hosting services.

#### **EBITDA**

EBITDA amounted to SEK -17.0 million (-26.4). Operating expenses ("OPEX", excluding Other Operating Income and Other Operating Expenses) were down 22% y/y and 15% q/q.

By adjusting for stock option-related costs, depreciations, and amortizations (non-cash items), OPEX saw an improvement of 23% y/y driven mainly by a leaner and more effective organization at large, particularly in the Sales and Marketing (S&M) but also in the Research and Development (R&D) functions. Furthermore, and as previously communicated, discernible efficiency measures for marketing programs, tech stack and premises continue their positive contribution to the y/y OPEX and EBITDA improvement. In Q3 there was a one-time effect from garden leave accruals, totalling a cost of SEK 460 thousand.

Adjusted EBITDA (excluding items affecting comparability) amounted to SEK -16.8 million (-23.1). Adjusted items refer to acquisition or divestment-related costs and provisions for the social security liability and option premium for stock option programs (LTI 22/25). LTI 22/25 is described in the annual report 2022.

#### Cash Flow

As of September 30, 2024, cash and cash equivalents amounted to SEK 190.8 million (291.6). Cash flow from operating activities amounted to SEK -16.0 million (-33.6). It is the Company's ambition to achieve positive cash flow with the current cash balance.

Free cash flow (FCF) for the quarter amounted to SEK -28.9 million (-33.6), implying a FCF Margin of -113% (-77%), a non-comparable y/y change as the Relatable business impacts the Q3 2023 number.

There was no financing cash flow in Q3. For the last twelve months (LTM), FCF amounted to -112.2 million (-110.2), resulting in a FCF margin of -104% (-82%) and a FCF per share of SEK -0.53 (SEK -0.52).

## **Financial Reporting**

## **Bambuser Group**

### Condensed Consolidated Income Statement

	Notes	2024	2024	2023	2023	2023
		Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
		Q3	YTD	Q3	YTD	Full year
Net Sales	2	25 438	79 029	43 694	144 340	188 471
Cost of Revenue	3	-6 520	-18 381	-30 870	-102 071	-133 079
Gross Profit		18 917	60 647	12 824	42 270	55 392
Sales & Marketing	4	-11 795	-49 591	-19 920	-66 332	-86 228
Research & Development	4	-18 822	-59 030	-20 160	-76 069	-98 634
General & Administration	4	-14 270	-45 484	-17 325	-51 938	-66 823
Other Operating Income	5	2 818	10 016	1 635	5 363	7 829
Other Operating Expenses	6	-1 184	-3 001	-1 139	-2 452	-95 542
Operating Income (EBIT)		-24 336	-86 443	-44 086	-149 159	-284 007
Financial Net						
Financial Income	7	1 107	6 797	777	6 984	5 671
Financial Expenses		-4	-13	-6	-21	-21
		1103	6784	771	6 962	5 649
Earnings before tax (EBT)		-23 233	-79 659	-43 315	-142 196	-278 358
Tax		-143	-804	-2	164	-46
Net Income		-23 377	-80 462	-43 318	-142 032	-278 403

#### **Condensed Consolidated Balance Sheet**

	Notes	2024-09-30	2023-09-30	2023-12-31
Assets				
Intangible assets				
Capitalized development expenses		43 367	72 343	63 142
Customer Relationships		10 162	0	0
Goodwill		0 <b>53 530</b>	109 559 <b>181 902</b>	146 <b>63 288</b>
		33 330	101 902	03 200
Tangible assets				
Furniture and equipment		2 105	3 598	3 393
		2105	3 598	3 3 9 3
Financial assets				
Other receivables		5 962	8 228	6 235
		5 962	8 228	6 235
Total non-current assets		61 596	193 727	72 916
Current assets				
Trade receivables		20 882	29 128	19 637
Other current assets		4 150	2 977	4 593
Prepaid expenses and accrued income		13 591	9 481	5 167
		38 623	41 586	29 397
Cash and cash equivalents				
Cash and cash equivalents		190 822	291 560	272 062
		190 822	291 560	272 062
Total current assets		229 445	333 146	301 459
TOTALASSETS		291 041	526 873	374 375
Equity and liabilities				
Equity				
Share capital		10 562	10 562	10 562
Other paid in equity		1 066 863	1 065 333	1 065 333
Other equity including net income		-837 702	-620 413	-757 023
Total Equity		239722	455 482	318 872
Current liabilities				
Trade payables		2 646	9 138	6 913
Income tax payable		5	28	188
Other current liabilities		5 530	7 382	5 107
Accrued expenses and deferred income	9	43 138	54 843	43 295
Total current liabilities		51 319	71390	55 503
Total liabilities		51 319	71390	55 503
TOTAL EQUITY AND LIABILITIES		291 041	526 873	374 375

#### **Consolidated Equity**

	Share Capital	Other paid in capital	Other equity including net income	Total Equity
Equity as per December 31, 2022	10 562	1063876	-484723	589715
Loss for the year	0	0	-278 403	-278 403
Foreign exchange difference from subsidiaries	0	0	-134	-134
Stock options	0	0	6 237	6 237
Rights issues	0	1 457	0	1457
Equity as per December 31, 2023	10 562	1065 333	-757 023	318 872
Equity as per December 31, 2022	10 562	1063876	-484723	589715
Loss for the year	0	0	-142 032	-142 032
Foreign exchange difference from subsidiaries	0	0	257	257
Stock options	0	0	6 085	6 085
Rights issues	0	1 457	0	1457
Equity as per September 30, 2023	10 562	1065 333	-620 413	455 482
Equity as per December 31, 2023	10 562	1065333	-757 023	318 872
Loss for the year	0	0	-80 462	-80 462
Foreign exchange difference from subsidiaries	0	0	-401	-401
Stock options	0	0	184	184
Rights issues	0	1529	0	1529
Equity as per September 30, 2024	10 562	1066 863	-837702	239722

#### **Condensed Consolidated Cash Flow**

	2024	2024	2023	2023	2023
	Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
	Q3	YTD	Q3	YTD	Full year
Cash flow from operations before working capital	-16 055	-58 349	-23 685	-82 811	-117 683
Change in current receivables	-8 194	-9 425	-1 677	8 864	16 570
Change in current payables	-4 591	-6 881	-8 241	-14 649	-19 133
Cash flow from operations	-28 840	-74 655	-33 603	-88 596	-120 247
Investment activities					
Investments in tangible assets	-16	-16	0	0	-189
Divestments of tangible assets	0	51	0	13	12
Acquisition of subsidiary	0	-10 758	0	0	0
Divestments of subsidiary	0	2 299	0	0	12 696
Deposits	-132	303	-155	-4	17
Cash flow from investment activities	-148	-8 121	-155	9	12 537
Financing activities					
Rights issue	-67	1529	1 457	1 457	1 457
Cash flow from financing activities	-67	1529	1457	1457	1457
Cash flow for the period	-29 055	-81 247	-32 300	-87 129	-106 253
Cash at the beginning of the period	220 006	272 062	324 005	378 450	378 450
Net exchange losses/gains on cash and cash equivalents	-130	7	-145	239	-136
Cash at the end of the period	190 822	190 822	291560	291560	272 062

#### **Condensed Parent Income Statement**

	Notes	2024	2024	2023	2023	2023
		Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
		Q3	YTD	Q3	YTD	Full year
Net Sales	2	23 128	74 655	31 284	98 292	127 091
Cost of Revenue	3	-3 457	-12 980	-10 310	-37 476	-43 069
Gross Profit		19 671	61675	20 974	60 816	84 022
Sales & Marketing	4	-12 406	-53 878	-22 126	-73 513	-95 040
Research & Development	4	-16 838	-57 319	-20 160	-76 069	-98 915
General & Administration	4	-14 421	-45 155	-16 984	-50 656	-65 372
Other Operating Income	5	10 314	17 439	6 631	19 788	22 614
Other Operating Expenses	6	-8 503	-9 960	-1 139	-2 452	-4 609
Operating Income (EBIT)		-22 183	-87 198	-32 806	-122 085	-157 302
Result from participations in group companies	8	-232	-232	0	0	-193 493
Financial Income	7	1070	6 968	925	7 303	6 049
Financial Expenses		-4	-7	-6	-21	-21
Financial Net		834	6729	919	7 282	-187 464
Earnings after financial items		-21349	-80 469	-31887	-114 803	-344766
Appropriations		0	0	0	0	1 457
Earnings before tax (EBT)		-21349	-80 469	-31887	-114 803	-343 309
Tax		0	0	0	-4	-53
Net Income		-21349	-80 469	-31887	-114 807	-343 362

#### **Condensed Parent Balance Sheet**

(in thousands SEK)

	Notes	2024-09-30	2023-09-30	2023-12-31
Assets				
Intangible assets				
Capitalized development expenses		43 367	69 830	63 142
Goodwill		0	203	146
		43 367	70 033	63 288
Tangible assets				
Furniture and equipment		2 079	3 034	2 936
		2 079	3 034	2 936
Financial assets				
Shares in subsidiaries		12 607	215 038	814
Other receivables		5 538	5 222	5 477
		18 145	220 261	6 291
Total non-current assets		63 592	293 328	72 515
Current assets				
Trade receivables		20 882	21 937	19 637
Receivables from group companies		5 784	14 041	4 731
Other current assets		1742	785	3 796
Prepaid expenses and accrued income		13 254	8 639	4 632
Total current assets		41663	45 402	32 797
Cash and cash equivalents				
Cash and cash equivalents		183 570	270 319	267 179
		183 570	270 319	267 179
Total current assets		225 233	315 721	299 976
TOTAL ASSETS		288 825	609 049	372 491
Equity and liabilities				
Equity				
Restricted Equity				
Share capital		10 562	10 562	10 562
Development fund		43 368	69 830	63 142
		53 930	80 392	73 704
Unrestricted Equity				
Share premium fund		1 065 406	1 065 334	1 063 877
Retained earnings incl. net income		-883 477	-601 253	-822 967
		181 929	464 081	240 910
Total Equity		235 858	544 473	314 614
Trade payables		2 549	5 653	6 717
Payables to group companies		2 294	4 363	3 480
Other current liabilities		5 168	6 281	4 768
Accrued expenses and deferred income	9	42 956	48 279	42 912
		52 967	64 576	57 877
Total liabilities		52 967	64 576	57 877
TOTAL EQUITY AND LIABILITIES		288 825	609 049	372 491

BAMBUSER | INTERIM REPORT Q3 2024

#### **Parent Equity**

(in thousands SEK)

	Share Capital	Development fund	Share premium fund	Retained earnings	Total Equity
Equity as per December 31, 2022	10 562	89 896	1063877	-512 596	651738
Loss for the year	0	0	0	-343 362	-343 362
Change in development fund	0	-26 754	0	26 754	0
Stock options	0	0	0	6 237	6 237
Rights issues	0	0	0	0	0
Equity as per December 31, 2023	10 562	63 142	1063877	-822 967	314 614
Equity as per December 31, 2022	10 562	89 896	1063877	-512 596	651738
Loss for the year	0	0	0	-114 807	-114 807
Change in development fund	0	-20 066	0	20 067	0
Stock options	0	0	0	6 085	6 085
Rights issues	0	0	1 457	0	1457
Equity as per September 30, 2023	10 562	69830	1065334	-601253	544 473
Equity as per December 31,2023	10 562	63 142	1063877	-822 967	314 614
Loss for the year	0	0	0	-80 469	-80 469
Change in development fund	0	-19 774	0	19 774	0
Stock options	0	0	0	184	184
Rights issues	0	0	1 529	0	1529
Equity as per September 30, 2024	10 562	43 368	1065 406	-883 477	235 858

BAMBUSER | INTERIM REPORT Q3 2024

#### **Condensed Parent Cash Flow**

	2024	2024	2023	2023	2023
	Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
	Q3	YTD	Q3	YTD	Full year
Cash flow from operations before working capital	-14 546	-59 508	-22 944	-87 633	-117 069
Change in current receivables	-9 818	-11 160	-876	7 644	22 543
Change in current payables	-4 649	-5 946	-8 798	-9 013	-15 712
Cash flow from operations	-29 013	-76 614	-32 618	-89 003	-110 238
Investment activities					
Investments in tangible assets	0	0	0	0	-189
Acquisition of subsidiary	0	-10 758	0	0	0
Divestment of subsidiary	0	2 294	0	0	14 559
Dividends from subsidiaries	0	0	0	0	3 979
Deposits	-132	-60	-159	-310	-565
Cash flow from investment activities	-132	-8 524	-159	-310	17 784
Financing activities					
Group Contribution	0	0	1 457	1 457	1 457
Rights issue	-67	1529	0	0	0
Cash flow from financing activities	-67	1529	1457	1457	1457
Cash flow for the period	-29 212	-83 609	-31320	-87 856	-90 996
Cash at the beginning of the period	212 782	267 179	301639	358 175	358 175
Cash at the end of the period	183 570	183 570	270 319	270 319	267 179

# Accounting policies and Explanatory notes

#### Note 1-Accounting Principles

The interim report period is from July to September 2024. The interim report has been prepared in accordance with the Annual Accounts Act. The accounting and valuation policies applied are consistent with the Swedish Accounting Standards Board's Category 3 (BFN K3) regulation. The parent company applies the same accounting policies as the group.

#### Note 2 - Total Revenue

	2024	2024	2023	2023	2023
	Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
Consolidated	Q3	YTD	Q3	YTD	Full year
Net Sales					
Net Sales SaaS (Licenses)	24 445	74 656	29 470	91 996	119 407
Net Sales SaaS (Other Services)	993	4 373	1798	5 763	6 820
Net Sales Professional Services	0	0	12 426	46 581	62 244
Total Net Sales	25 438	79 029	43 694	144 340	188 471
Parent					
Net Sales					
Net Sales SaaS (Licenses)	22 135	70 282	29 470	91 996	119 407
Net Sales SaaS (Other Services)	993	4 373	1798	5 763	6 820
Net Sales Professional Services	0	0	15	533	864
Total Net Sales	23 128	74 655	31284	98 292	127 091

#### Note 3 – Cost of Revenue

	2024	2024	2023	2023	2023
	Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
Consolidated	Q3	YTD	Q3	YTD	Full year
Cost of SaaS Revenue					
Staff costs	-1 988	-8 488	-3 402	-11 872	-15 408
Other external costs	-4 532	-9 893	-2 896	-8 574	-11 356
Total Cost of SaaS Revenue	-6 520	-18 381	-6 298	-20 447	-26765
Cost of Professional Services Revenue					
Staff costs excl. stock option related costs	0	0	-5 817	-22 158	-27 495
Stock option related costs	0	0	-11	-33	-37
Other external costs	0	0	-7 347	-25 980	-35 805
Other external expenses	0	0	-672	-1 311	-1 945
Depreciations and Amortizations	0	0	-10 725	-32 143	-41 032
Total Cost of Professional Services Revenue	0	0	-24 572	-81624	-106 315
Total Cost of Revenue	-6 520	-18 381	-30 870	-102 071	-133 079
Parent					
Cost of SaaS Revenue					
Staff costs	-1 298	-5 460	-2 216	-8 610	-10 863
Other external costs	-2 159	-7 520	-2 896	-8 574	-11 356
Total Cost of SaaS Revenue	-3 457	-12 980	-5 113	-17 184	-22 220
Cost of Professional Services Revenue					
Staff costs excl. stock option related costs	0	0	-4 967	-19 173	-19 364
Stock option related costs	0	0	-11	-33	-37
Other external costs	0	0	-93	-743	-1 048
Depreciations and Amortizations	0	0	-126	-344	-400
Total Cost of Professional Services Revenue	0	0	-5 197	-20 292	-20 849
Total Cost of Revenue	-3 457	-12 980	-10 310	-37 476	-43 069

#### Note 4 – Cost per Function

	2024	2024	2023	2023	2023
Consolidated	Jul-Sep Q3	Jan-Sep YTD	Jul-Sep Q3	Jan-Sep YTD	Jan-Dec Full year
Sales & Marketing	4.0	2	<b></b>		,
Staff costs excl. stock option related costs	-8 213	-35 092	-12 174	-40 102	-52 999
Stock option related costs	5	-105	-311	-908	-992
Other external costs	-2 979	-13 602	-7 301	-24 921	-31 691
Depreciations and Amortizations	-609	-792	-134	-401	-545
Total Sales & Marketing	-11795	-49 591	-19 920	-66 332	-86 228
Research & Development					
Staff costs excl. stock option related costs	-9 446	-29 812	-10 104	-42 434	-52 410
Stock option related costs	1	-18	-107	-579	-594
Other external costs	-2 719	-8 780	-3 135	-12 575	-18 301
Depreciations and Amortizations	-6 658	-20 420	-6 814	-20 481	-27 329
Total Research & Development	-18 822	-59 030	-20 160	-76 069	-98 634
General & Administration					
	7 000	-23 055	-6 569	-19 191	-25 938
Staff costs excl. stock option related costs Stock option related costs	-7 229 5	-23 055 -61	-1 484	-19 191	-25 956 -4 614
Other external costs	-6 947	-01 -22 021	-1 484 -9 236	-4 500 -28 088	-4 614 -36 125
Depreciations and Amortizations	-0 947 -99	-22 021	-9 236 -37	-20 000 -94	-36 125
Total General & Administration	-14 270	-340 -45484	-37 - <b>17 325</b>	-51 938	-66 823
Total General & Authinistration	-14270	-43464	-17 323	-51956	-00 623
Total Costs per Function	-44 887	-154 106	-57 406	-194 339	-251 685
Parent					
Sales & Marketing					
Staff costs excl. stock option related costs	-4 577	-18 302	-5 411	-19 166	-24 821
Stock option related costs	5	-105	-311	-908	-992
Other external costs	-7 777	-35 281	-16 351	-53 270	-68 982
Depreciations and Amortizations	-58	-191	-54	-170	-246
Total Sales & Marketing	-12 406	-53 878	-22126	-73 513	-95 040
Research & Development					
Staff costs excl. stock option related costs	-8 552	-28 031	-9 716	-39 635	-49 219
Stock option related costs	1	-18	-107	-579	-594
Other external costs	-1 630	-9 032	-3 523	-15 373	-21 773
Depreciations and Amortizations	-6 658	-20 238	-6 814	-20 481	-27 329
Total Research & Development	-16 838	-57 319	-20 160	-76 069	-98 915
General & Administration					
Staff costs excl. stock option related costs	-7 114	-22 803	-6 523	-19 068	-25 757
Stock option related costs	5	-61	-1 484	-4 566	-4 614
Other external costs	-7 213	-21 944	-8 941	-26 928	-34 855
Depreciations and Amortizations	-99	-348	-37	-94	-146
Total General & Administration	-14 421	-45 155	-16 984	-50 656	-65 372
Total Costs per Function	-43 665	-156 352	-59 271	-200 238	-259 328

#### Note 5 – Other Operating Income

(in thousands SEK)

	2024	2024	2023	2023	2023
	Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
Consolidated	Q3	YTD	Q3	YTD	Full year
Other Operating Income					
FX Gains	338	2 255	1 635	5 345	6 720
Rental Income	2 415	7 445	0	0	1 048
Other Revenue	64	316	0	18	62
Total Other Income	2 818	10 016	1635	5 3 6 3	7 829
Parent					
Other Operating Income					
FX Gains	338	2 183	1240	3 659	4 612
Rental Income	2 415	7 445	400	400	1948
Other Revenue*	7 561	7 811	4 990	15 729	16 054
Total Other Income	10 314	17 439	6 631	19788	22 614

<sup>\*</sup>Other Revenue includes invoices to subsidiaries of SEK 7.5 million in in Q3 2024, SEK 5.0 million in Q3 2023 and SEK 15.7 million for the period January to September 2023.

#### Note 6-Other Operating Expenses

	2024	2024	2023	2023	2023
	Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
Consolidated	Q3	YTD	Q3	YTD	Full year
Other Operating Expenses					
FX Loss	-1008	-2 464	-1139	-2 452	-4 609
Loss from sale of participations in subsidiaries	-176	-176	0	0	-85 491
Transaction related costs	0	0	0	0	-5 442
Disposal of Tangibles	0	-361	0	0	0
Total Other Operating Expenses	-1184	-3 001	-1139	-2 452	-95 542
Parent					
Other Operating Expenses					
FX Loss	-1002	-2 458	-1139	-2 452	-4 609
Loss from sale of participations in subsidiaries	0	0	0	0	0
Transaction related costs	0	0	0	0	0
Other Expenses*	-7 501	-7 501	0	0	0
Total Other Operating Expenses	-8 503	-9 960	-1139	-2 452	-4609

<sup>\*</sup>Other Expenses include invoices from subsidiaries of SEK 7.5 million in in Q3 2024.

#### ACCOUNTING POLICIES AND EXPLANATORY NOTES

#### Note 7 - Financial income

(in thousands SEK)

	2024	2024	2023	2023	2023
	Ju⊦Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
Consolidated	Q3	YTD	Q3	YTD	Full year
Financial income					
Exchange gain	363	3 253	2 346	8 092	9 807
Exchange loss	-753	-1 918	-3 202	-4 949	-9 935
Interest income	1 496	5 461	1 633	3 841	5 799
Total Financial income	1107	6797	777	6 984	5 671
Parent					
Financial income					
Exchange gain	355	3 245	2 323	7 913	9 539
Exchange loss	-830	-1 888	-3 108	-4 696	-9 607
Interest income	1 545	5 611	1 710	4 085	6 117
Total Financial income	1070	6 968	925	7 303	6 0 4 9

#### Note 8 – Result from participations in group companies

(in thousands SEK)

	2024	2024	2023	2023	2023
	Jul-Sep	Jan-Sep	Jul-Sep	Jan-Sep	Jan-Dec
Parent	Q3	YTD	Q3	YTD	Full year
Result from participations in group companies					
Dividends from subsidiaries	0	0	0	0	3 979
Impairments of subsidiaries	0	0	0	0	-100
Loss from sale of participations in subsidiaries	-232	-232	0	0	-197 372
Total Result from Subsidiaries	-232	-232	0	0	-193 493

#### Note 9 – Accrued expenses and deferred income

(in thousands SEK)

	2024-09-30	2023-09-30	2023-12-31
Consolidated			
Accrued expenses and deferred income			
Accrued staff expenses	9 320	11 794	9 355
Accrued other expenses	6 094	8 310	5 380
Deferred Income	27 724	34 738	28 560
Total Accrued expenses and deferred income	43 138	54 843	43 295
Parent			
Accrued expenses and deferred income			
Accrued staff expenses	9 296	11 485	9 183
Accrued other expenses	5 936	4 824	5 169
Deferred Income	27 724	31 970	28 560
Total Accrued expenses and deferred income	42 956	48 279	42 912

BAMBUSER | INTERIM REPORT Q3 2024

## **Definitions**

#### Adjusted EBITDA

Profit before interest, tax, depreciation, and amortization excluding stock option related costs and other extraordinary costs, including acquisition/divestment related transaction costs.

This measure only relates to ongoing business, hence excluding the impact of the divested "Relatable" business.

#### Adjusted EBITDA Margin

Adjusted EBITDA Margin % = [Adjusted EBITDA] / [Total Net Sales].

#### **Adjusted EBIT**

Profit before interest and tax and excluding stock option related costs

This measure only relates to ongoing business, hence excluding the impact of the divested "Relatable" business.

#### ARR (Annual Recurring Revenue)

ARR is net Monthly Recurring Revenue (MRR) multiplied by 12. Net MRR (Monthly Recurring Revenue) is based on:

- 1) The opening balance of the next coming month.
- 2) Contracted recurring license revenue within the period.
- 3) Excluding one-time fees and usage.

#### Capitalized development expenses

Expenses (salary expenses and consulting fees) that are directly attributable to the development of the Bambuser SaaS Platform are booked as intangible assets. The corresponding amount for the period is booked as other Capitalized work for own account.

#### **CER (Constant Exchange Rate)**

Constant exchange rate against SEK. Bambuser invoices in multiple currencies. The CER is used in various SaaS KPI calculations to remove the currency volatility which typically skews the KPIs if the exchange rate is floating.

#### Churn

Churn is defined as either:

- 1) Customers that did not renew their contract.
- Customers whose contract is terminated but still in discussions with Bambuser to renew their contract, and therefore a nonbillable customer for the period.

These customers may return to the ARR bridge as New Business.

#### **Customer Group (CG)**

Customers are classified as a Customer Group when Bambuser has signed a master service agreement (MSA) with a global parent company but has also signed individual agreements with the subsidiaries (Paying Customer), which may be organized as individual entities due to brand and/or geographical market. The result is that one Customer Group can have multiple Paying Customers, but Bambuser is still collectively grouping them, and counting them, as one Customer Group. If the Paying Customer is the only entity, then the Paying Customer is defined as the Customer Group. The Customer Group is used for the calculation of all SaaS metrics unless otherwise stated.

#### **EBT**

Profit before tax.

#### **EBIT**

Profit before interest and tax.

#### **EBITDA**

Profit before interest, tax, depreciation, and amortization.

#### **EBITDA Margin**

EBITDA Margin % = [EBITDA] / [Total Net Sales].

#### **EOP**

End of period.

#### FCF (Free Cash Flow)

FCF = [Cash flow from operations] – [Investments in tangible assets] - [Investments in intangible assets].

#### **FCF Margin**

FCF Margin % = [FCF] / [Total Net Sales].

#### FCF / Share

FCF / Share = [FCF LTM] / [Number of shares end of period].

#### FTE (Full Time Equivalent)

Full-time employees and full-time consultants. An employee is considered an employee, regardless of being under notice period or garden leave, until the employment is effectively terminated.

#### **GRR (Gross Revenue Retention)**

GRR % = ([Opening ARR L12M CER] – [Churn for the period CER]) / [Opening ARR L12M CER].

The GRR shows how successful Bambuser is at retaining its existing customers.

#### **Gross Margin**

SaaS Gross Margin = [Net Sales SaaS] – [SaaS Cost of Revenue].

The SaaS Cost of Revenue includes all third-party software services required to operate the Bambuser platform, technical onboarding team and part of the Customer Success team that focus on retention.

Professional Services Gross Margin = [Net Sales Prof Services] – [Bambuser Plus Cost of Revenue adjusted for Depreciations, Amortizations and Stock option related costs].

Professional Services Cost of Revenue includes all employee costs and direct costs associated with the scope of work for the customers such as influencers, performance marketing, subcontractors etc.

#### Merchant

A merchant is defined as the retailer that is facing the endconsumer and has its own account on the Bambuser platform. A Customer Group can have several merchants because of the Customer Group being active in several markets or the Customer Group operating with several brands. A Merchant is the lowest organization in the customer hierarchy: Customer Group > Paying Customer > Merchant.

#### **Net Sales SaaS**

Revenue coming from the SaaS business. Recurring SaaS revenue is revenue coming from licenses, whereas other SaaS revenue relates to non-recurring items, such as onboarding fees.

#### **NRR (Net Revenue Retention)**

NRR % = ([Opening ARR L12M CER] + [Upsell CER] – [Downsell CER] – [Churn CER]) / [Opening ARR L12M CER].

The NRR shows how successful Bambuser is at retaining and expanding its existing customers.

#### **Number of Share EOP**

The number of registered shares with the Swedish Company Registration Office at the end of the period.

#### Number of fully diluted shares EOP

Fully diluted shares are calculated as the number of shares plus all outstanding warrants and stock options at the end of the period. The warrants and options are calculated as:

([Options/warrants issued] – [Exercised Options/Warrants] – [Repurchased Options/Warrants] – [Lapsed Options/Warrants]) x [Number of shares per Option/Warrant]

The calculation does not consider if the options/warrants are fully vested or if the share price is above the strike price at the end of the period.

#### **Paying Customer**

A paying legal entity. A Paying Customer illustrates the number of customers each region serves. The Paying Customer definition is not used for the calculation of SaaS KPIs (see Customer Group). Several Paying Customers can belong to the same Customer Group.

## **About Bambuser**

Bambuser is the world's leading video commerce company with the largest customer base in its industry. More than 250 brands from 40+ countries leverage Bambuser's best-in-class solutions.

Bambuser is truly global with headquarters in Stockholm and offices in New York, London, Paris, Tokyo, and Turku, and with a passionate team speaking more than 30 languages. Founded in 2007 as a livestreaming pioneer, trusted by the world's leading news agencies, Bambuser pivoted to Live Shopping in 2019, leveraging its legacy as the industry leader in video-first technology.

#### **Risks and Uncertainties**

Bambuser's business, financial position and earnings can be affected by risks and uncertainties. These have been described on page 9 in the Annual Report 2023 and are available at bambuser.com/ir.

#### **Auditor's Review**

The Company's auditor has not reviewed this interim report.

#### **Publication**

This information is information that Bambuser AB is obliged to make public pursuant to the EU Market Abuse Regulation.

#### **Financial Calendar**

Year-End Report Q4 2024 - February 20, 2025

#### Headquarters

Bambuser AB Regeringsgatan 55 111 56 Stockholm, Sweden

Org.no 556731-3126 bambuser.com

#### **Largest Shareholders**

Name	Shares	Share (%)
Heartland A/S	38 535 000	18,24%
Vitruvian Partners	25 024 949	11,85%
Muirfield Invest Aktiebolag	24 500 000	11,60%
Harmony Partners LLC	12 670 000	6,00%
TAH Management LP & Joel Citron	12 640 560	5,98%
Handelsbanken Liv Försäkring AB	8 673 049	4,11%
Avanza Pension	5 999 340	2,84%
Mikael Ahlström	4 258 459	2,02%
Tom Stendahl	4 212 786	1,99%
Fredrik Ramberg	4 029 000	1,91%
Total Top 10 shareholders	140 543 143	66,53%
Other shareholders	70 692 242	33,47%
Total number of shares	211 235 385	100,00%