

## Operational disruptions in Rusta's IT system

On Saturday, January 20th, Rusta's IT system was affected by operational disruptions as a result of an incident at our hosting provider Tietoevery. The disruption affects the services of several of Tietoevry's customers, which was announced in a press release during the day: <a href="https://www.tietoevry.com/en/newsroom/all-news-and-releases/other-news/2024/01/ransomware-attack-affecting-some-customers-in-sweden/">https://www.tietoevry.com/en/newsroom/all-news-and-releases/other-news/2024/01/ransomware-attack-affecting-some-customers-in-sweden/</a>.

Rusta's website has not been available during the day. The stores on all Rusta markets have been kept open as usual, however with certain limitations regarding the functionality of the checkout system and the ability to accept different means of payment.

Rusta's stores will be opened as planned. We are working to get the systems fully up and running as soon as possible. There is currently no forecast for when it will be completely fixed.

## For further information, please contact:

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## **About Rusta**

Rusta is a leading retailer in the Nordic low-price market with over 200 stores in Sweden, Norway, Finland and Germany. The physical stores are supplemented by Rusta's online sales channel, Rusta Online, in Sweden and Finland. Rusta offers a wide but carefully selected range of home and leisure products, with good quality at low prices. Rusta has more than 4,000 employees with headquarter in Upplands Väsby, Sweden. Rusta's shares are traded on Nasdaq Stockholm (RUSTA). <a href="investors.rusta.com">investors.rusta.com</a>

## **Attachments**

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