Teneo.ai to Sponsor Genesys Xperience 2025

Teneo.ai, a leader agentic AI platform purpose-built for voice-first experiences, today announced its participation as a sponsor at Xperience 2025 hosted by Genesys®, a global cloud leader in AI-Powered Experience Orchestration. Xperience, the CX event of the year, will take place September 8–10 at the Gaylord Opryland Resort & Convention Center in Nashville, TN, convening industry leaders, innovators and professionals to propel organizations to the next level using AI, cloud and digital technologies to orchestrate highly personalized experiences at scale.

Xperience 2025 offers more than 100 sessions, including expert-led discussions, hands-on workshops and real-world case studies designed to inspire innovation and drive business transformation. Attendees can network with peers, engage with thought leaders and gain insights into the latest advancements in AI-powered experience orchestration.

Demonstrating Voice AI Agents That Think Like Your Best Agent

As a sponsor for Xperience, Teneo.ai will present the latest release of its voice-first agentic AI platform and demonstrate how Genesys customers can integrate real-time voice intelligence that reasons, decides, and acts autonomously in conversations. The company's voice AI agents are designed to complement the Genesys Cloud™ platform while maintaining bank-grade security and 99% voice accuracy for regulated industries.

"At Teneo.ai, we're proud to support Genesys and their approach to agentic AI. Teneo combined with Genesys Cloud helps Genesys customers achieve exceptional NLU accuracy, particularly in voice interactions. This means faster resolutions, better customer experiences, and a smarter path to automation—without compromise," says Per Ottosson, CEO at Teneo.ai.

"Genesys Xperience is about empowering organizations to reimagine customer engagement with cutting-edge AI. With Teneo, Genesys users can unlock 99% NLU understanding with AI across all channels—especially voice—ensuring requests are understood in context, remembered and actioned through seamless integrations with systems like CRMs. We see Teneo as a powerful extension of the Genesys AI ecosystem", adds Lee Kayne, VP of Partnerships for Teneo.ai

Stop Losing Customers to Poor Voice Experiences

Teneo.ai's participation at Xperience 2025 underscores the company's commitment to help organizations deliver the phone support customers actually want. Through its voice AI agents, and proven regulatory compliance across banking and healthcare sectors, Teneo.ai brings enterprise-grade voice intelligence to the Genesys ecosystem.

Book a meeting with our team to discover how voice-first agentic AI can transform your customer experience strategy at Xperience 2025.

To register and access more information about the agenda and event, visit the Xperience website.

For further information, please contact:
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About Teneo.ai
Teneo.ai (SSME:TENEO) delivers the most advanced Agentic AI solutions for contact center automation—helping enterprises resolve customer inquiries faster, reduce wait times, and elevate service quality. Our AI Agents achieve up to **99% accuracy**, automate over **60% of interactions**, and enable up to **50% in operational cost savings**.

Trusted by global leaders like **AT&T, HelloFresh, Swisscom**, and **Telefónica**, the Teneo platform combines **Conversational AI, Generative AI**, and **Large Language Models** to drive measurable improvements in **containment, first contact resolution (FCR), CSAT, NPS**, and overall CX efficiency.

Teneo-powered AI Agents handle **millions of conversations daily** across voice and digital channels with enterprise-grade scalability and performance. Our patented technology integrates seamlessly with leading CCaaS and CX platforms—including **Genesys, Five9, Microsoft, AWS, Google,** and **NICE**—maximizing automation without disrupting existing workflows.

We make your AI Agents the smartest—delivering consistent, human-like experiences that accelerate growth and ROI.

Learn more at www.teneo.ai.

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