# **Q2 2020** *INTERIM REPORT APRIL – JUNE 2020*

SONDRE GRAVIR CECILIE ELDE





Q2 financials heavily affected by COVID-19 and closed clubs – estimated COVID-19 related revenue loss of NOK 520 million and EBITDA effect of NOK 270 million

Net profit in the quarter negative with NOK - 114 million (YTD NOK -212 million)

Member base down 5% compared to Q2 2019 (on a growth trajectory pre-COVID-19), driven by lost sales during club closure

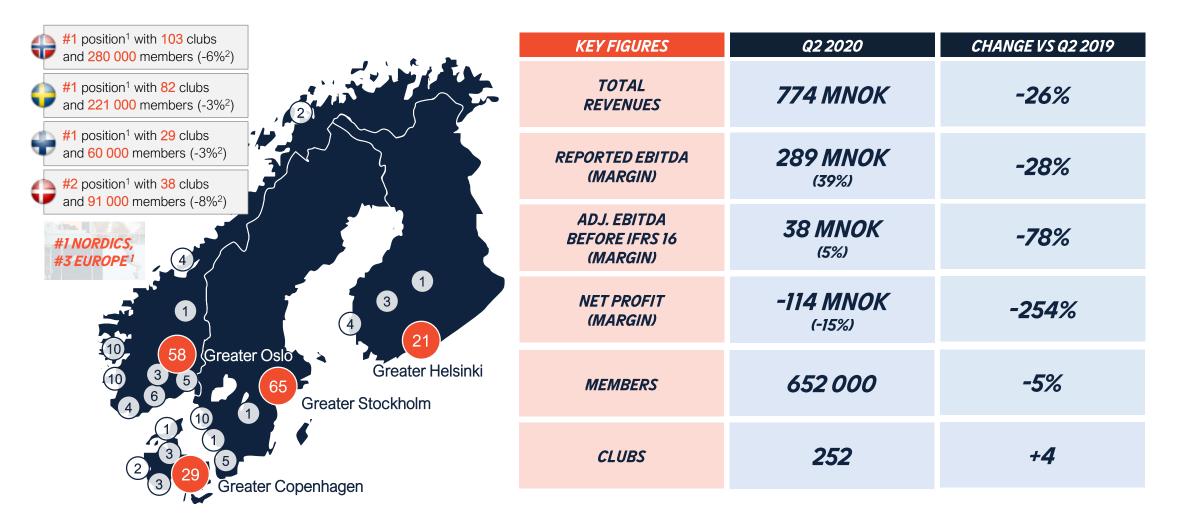
SATS expects to come out of this as an even stronger company, supported by increased focus on training and healthy lifestyle across the Nordic population

Have during the COVID-19 period improved our operational routines and digital product offering significantly

All clubs are open with a safe environment, overall very positive visit development, significantly improved member feedback and strong sales performance

Main focus going forward will be to recover the member base and get back to pre-COVID-19 financial run rate

# SIGNIFICANT NEGATIVE FINANCIAL EFFECTS FROM COVID-19 RELATED CLUB CLOSURES



Measured by 2019 revenues based on figures from Deloitte EuropeActive EHFMR 2020
 Compared to Q2 2019

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# **UPDATE ON COVID-19 AND THE REOPENING OF CLUBS**

# **ALL CLUBS ARE NOW REOPENED**

- SATS decided on 12 March to temporarily close down all clubs in the Nordics to contribute to limit the contagion of COVID-19, governmental shutdown of the industry followed later in Norway and Denmark
- Close dialogue with the authorities in each country after close down, following their advices on how to act



# SAFE TRAINING AT SATS



#### Wash your hands

The best prevention against infection is to wash your hands thoroughly and often.

WHAT SHOULD YOU DO?



#### Wash equipment after use

Always wash equipment after you are finished. You will find spray bottles and paper easily accessible.



#### Keep a distance

Follow the recommendations from the Directorate of Health regarding safe distance.



#### Restrict mobile usage

Mobile phones are regarded as potential source of infection and we therefore recommend limited use during workout.



#### Are you sick?

If you are feeling sick, stay at home. You need a resting day anyway.



#### Wardrobes and showers

show respect. Saunas are closed.



#### Updated knowledge on infection prevention

We keep updated on new recommendations and follow these.



#### What if employees are sick?

Our employees follow the same rules as you; if we are feeling sick, we stay at home.

# WHAT ARE WE DOING?

#### Frequent cleaning

We have frequent cleaning at our centers, especially surfaces and equipment many may be in contact with.



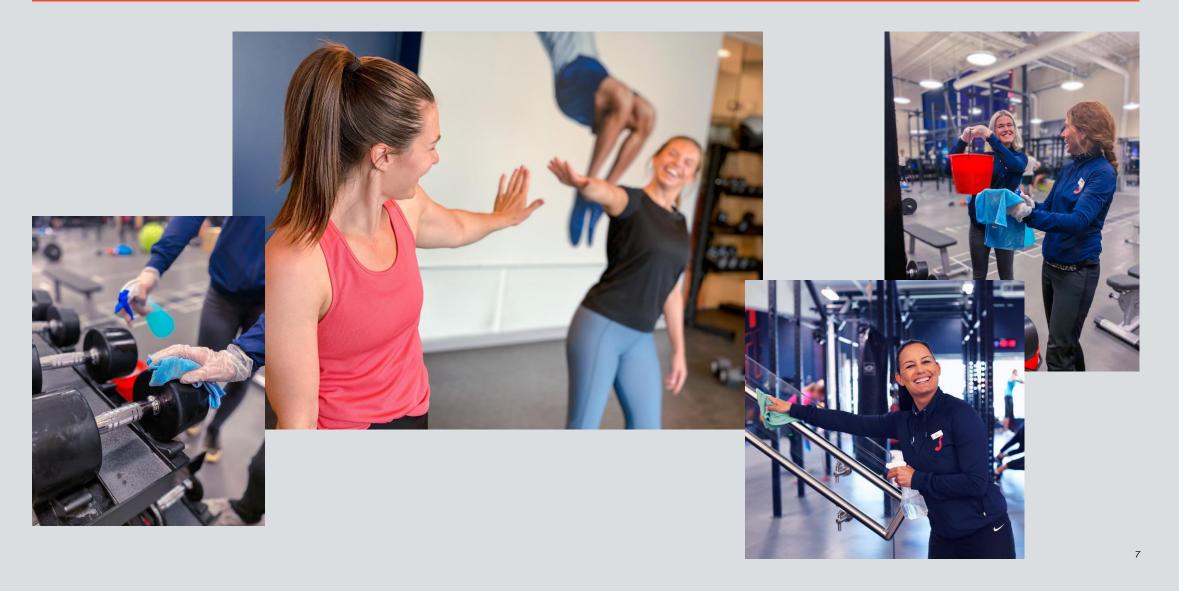
#### Reduced number of participants in group training

We have reduced the number of participants and follow distance recommendations from the Directorate of Health.

Wardrobes and showers are available. Keep a distance and



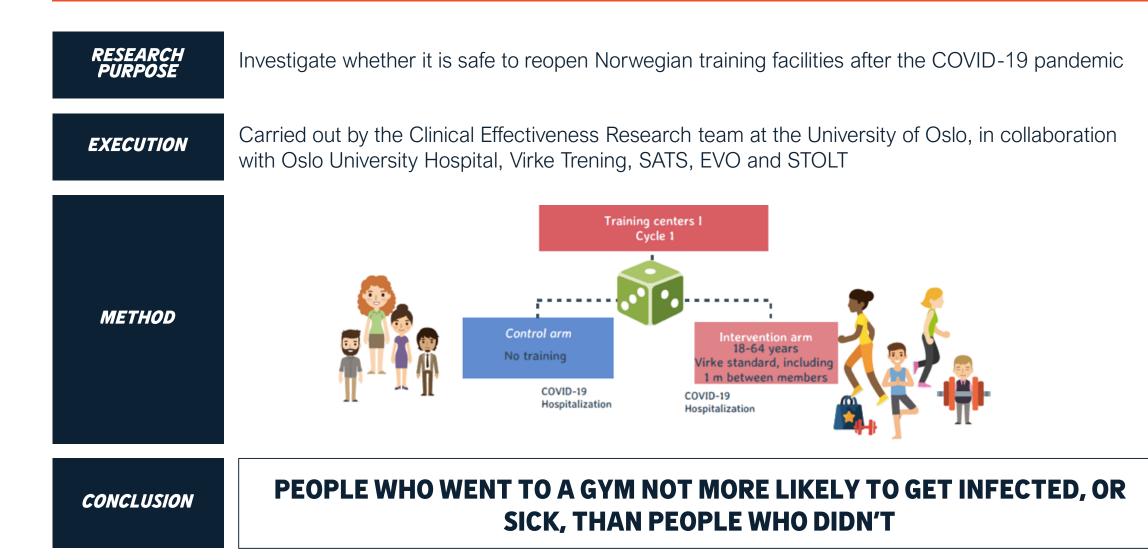
# SUCCESSFUL REOPENING, LEARNING FROM BEST PRACTICE ACROSS COUNTRIES



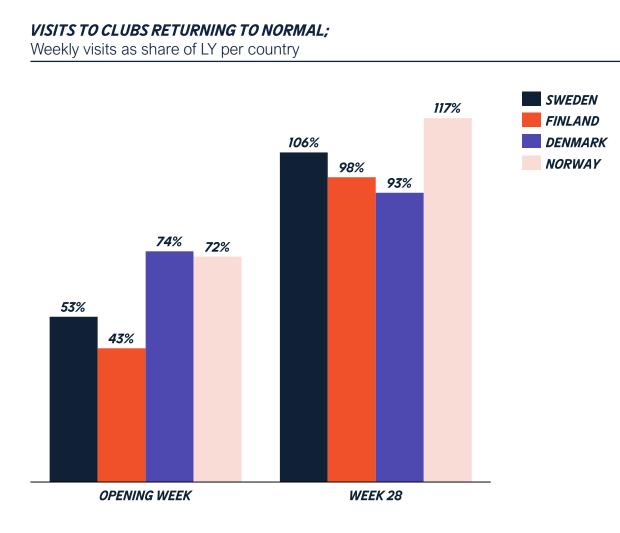
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# **RESEARCH PROJECT CONCLUDES THAT IT IS SAFE TO VISIT FITNESS CLUBS**



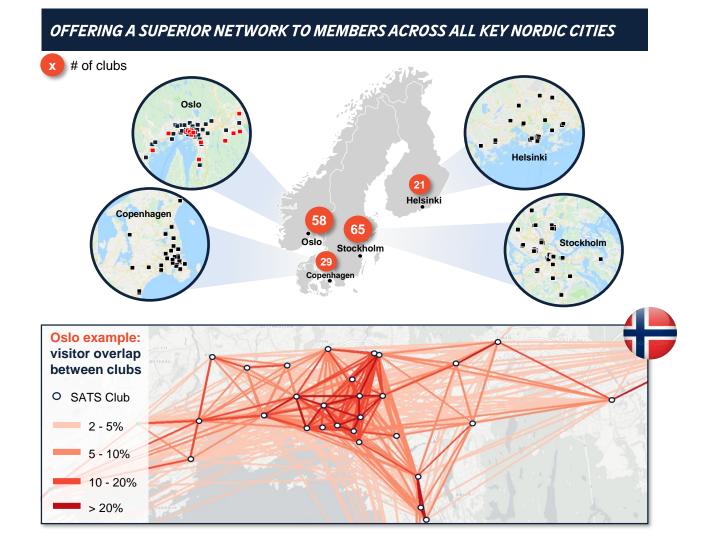


# **MEMBERS ARE RETURNING TO THE CLUBS**



- Club visits have climbed back towards normal sooner than expected
- The last weeks on par with comparable weeks last year, despite:
  - 1. Fewer group training visits due to lower group training capacity to enable social distancing
  - 2. Some workouts moved from physical clubs to online

# SOCIAL DISTANCING DESPITE HIGH VISIT NUMBERS ENABLED BY... STRONG CLUSTERS



#### CLEAR CLUSTER ADVANTAGES POST-LOCK-DOWN

- Offering flexibility for members to work out either close to the office or home
- Visit patterns spread out more evenly through the day, with lunch time training taking some of the pressure from the most popular afternoon slots
- Enabling members to choose less crowded clubs, reinforced by traffic light functionality in the app

#### VISIT PATTERN SHOWING INCREASED SPREAD BETWEEN CLUBS;

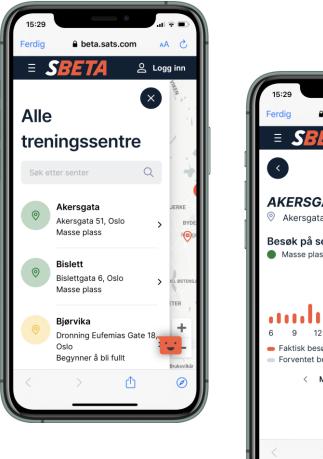
Std.dev. of # of visits per club last two weeks of June



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# SOCIAL DISTANCING DESPITE HIGH VISIT NUMBERS ENABLED BY... DIGITAL CAPABILITIES



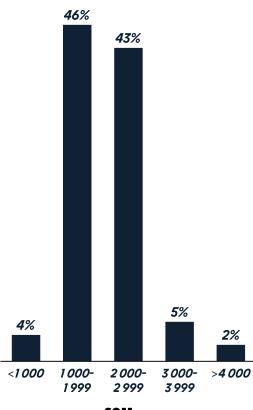


#### TRAFFIC LIGHT FUNCTIONALITY DEVELOPED DURING LOCK-DOWN

- Important measure in spreading traffic across clubs and during the day
- Creating awareness of differences in capacity between clubs
   and time slots
- Both instant capacity tracking right before going to club and predictions helping members plan
- Developed by internal digital team

# SOCIAL DISTANCING DESPITE HIGH VISIT NUMBERS ENABLED BY... LARGE CLUBS

THE MAJORITY OF SATS CLUBS ARE BETWEEN 1 000 AND 3 000 SQM; Share of SATS clubs by size



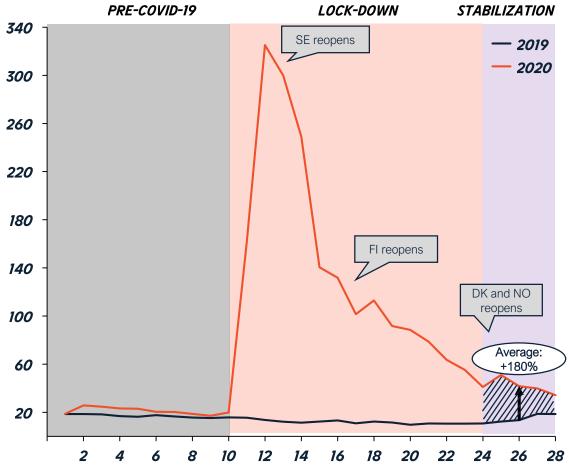
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# SATSGROUF

# SOCIAL DISTANCING DESPITE HIGH VISIT NUMBERS ENABLED BY... ONLINE TRAINING

## *ONLINE TRAINING USAGE WELL ABOVE LY ALSO AFTER CLUB REOPENINGS* '000 of sessions started per week



#### ONLINE TRAINING ESTABLISHED AT AS A COMPLIMENT TO THE PHYSICAL CLUB EXPERIENCE

- Main priority during lock-down to provide the members with good alternatives to the physical club experience, hence we significantly improved the digital offering
- Adjusted the memberships to the new offering, with a significantly reduced price point at the same time giving members the flexibility to easily freeze their membership
- Ongoing dispute with "Forbrukertilsynet" in Norway claiming that this was a new membership requiring an explicit active approval. SATS argues that this was an adjustment of current membership to a new reality, which consumer law and our member contracts open for
- Overall, members appreciated the improved digital offering and flexibility to choose themselves what to do – many froze their memberships and digital usage exploded
- Weekly sessions up to above 300 000, and close to 600 000 unique digital users in the period
- Usage stabilized at a level well above double of last year after club reopenings, compared to +25% pre-COVID-19
- The digital offering gives SATS an enhanced member proposition and improved member flexibility

# SOCIAL DISTANCING DESPITE HIGH VISIT NUMBERS ENABLED BY... OUTDOOR TRAINING

## > 400 WEEKLY OUTDOOR CLASSES IN BOTH NORWAY AND SWEDEN

### **MOST POPULAR CLASSES:**

RUNNING

#### **CROSSTRAINING**





YOGA



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# **CAPACITY CONSTRAINTS APPEAR TO HAVE LIMITED IMPACT ON EVEN THE BUSIER CLUBS**

ACTUAL VISITS VERSUS ESTIMATED VISITS AND CAPACITY UNDER DISTANCING MEASURES FOR RINGNES PARK: Estimate based on 2m radius per member (~14 sqm) and gym floor visits in May 2020 -----Estimated capacity Actual visits (Jun 15. - Jun 30.) 07:00:00 22:00:00 20:00:00 09:00:00 07:00:00 22:00:00 20:00:00 18:00:00 16:00:00 07:00:00 06:00:00 21:00:00 18:00:00 16:00:00 14:00:00 20:00:00 21:00:00 06:00:00 09:00:00 17:00:00 15:00:00 13:00:00 06:00:00 08:00:00 22:00:00 20:00:00 08:00:00 06:00:00 12:00:00 10:00:00 22:00:00 09:00:00 13:00:00 11:00:00 19:00:00 11:00:00 13:00:00 19:00:00 17:00:00 08:00:00 11:00:00 19:00:00 10:00:00 18:00:00 14:00:00 15:00:00 17:00:00 10:00:00 12:00:00 15:00:00 12:00:00 10:00:00 14:00:00 16:00:00 12:00:00 14:00:00 16:00:00 08:00:0C 18:00:00 21:00:00 Saturdav Sundav Mondav Tuesdav Wednesdav Thursday Fridav

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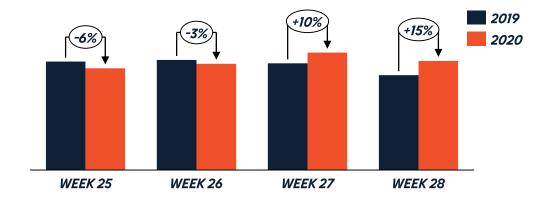
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# **# OF WORKOUTS PER MEMBER CLIMBING ABOVE LAST YEAR**

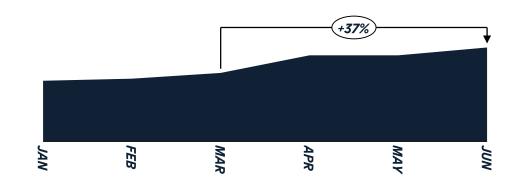


SATS' MEMBERS ARE, DESPITE LOWER CAPACITY AT THE CLUBS, WORKING OUT MORE OFTEN THEN LAST YEAR

# OF WORKOUTS PER MEMBER, BOTH AT CLUBS AND ONLINE, AFTER REOPENING OF ALL CLUBS



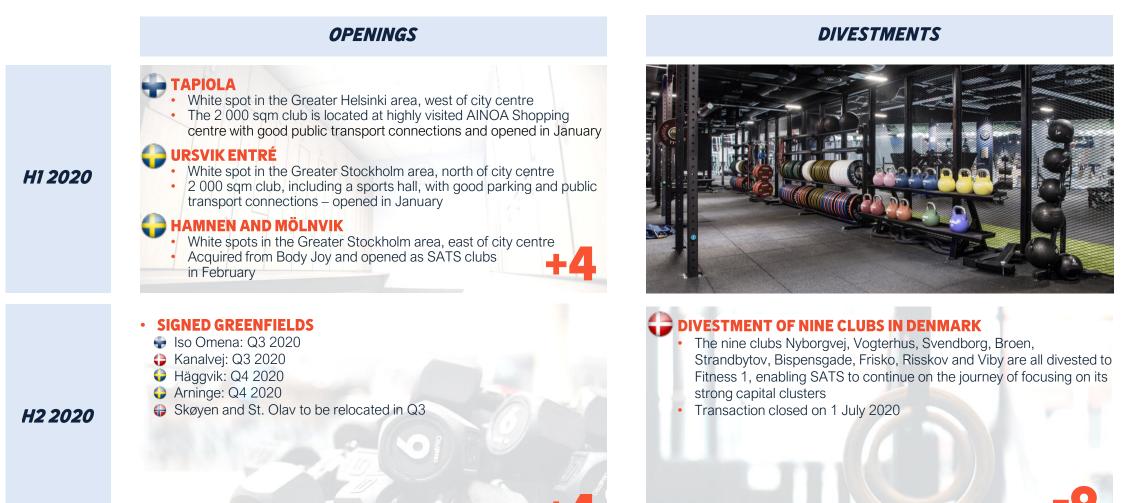
RECORD HIGH NPS SCORES, DRIVEN BY OPERATIONAL IMPROVEMENTS



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# **CLUB UPDATE**

# **EIGHT PLANNED CLUB OPENINGS IN 2020**



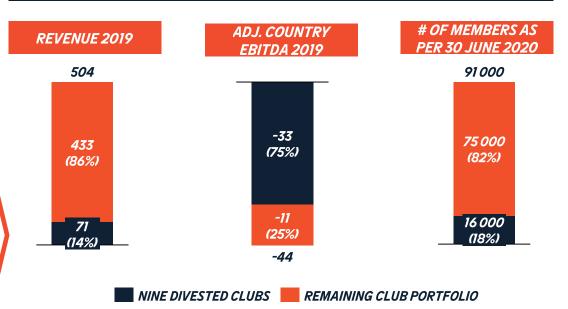
## **STATUS ON DENMARK FOCUSING ON THE KEY CLUSTERS, IN LINE WITH THE STRATEGY**

**OPTIMIZING THE CLUB PORTFOLIO...** 

- Signed an agreement with Fitness 1 to divest nine clubs in Jylland and Fyn
- A planned strategic move initiated by SATS, in order to make Denmark more efficient and profitable
- Enabling SATS to continue on the journey of focusing on its strong capital clusters
- Copenhagen clubs brought up to the same level as the Oslo and Stockholm clusters the past year, with major upgrades at several clubs
- Further strengthening the cluster through opening of SATS Kanalvej in Q3



... TO MAKE DENMARK MORE EFFICIENT AND PROFITABLE



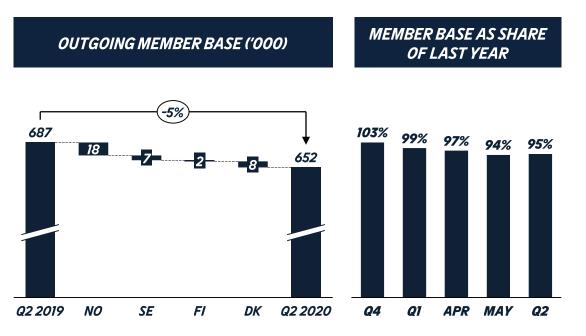
The proforma figures for the remaining club portfolio in Denmark are not representative for the company's expectations for 2020, due to the COVID-19 outbreak and corresponding club closure

Transaction completed on 1 July with a net cash outflow and impairment of related fixed assets, resulting in a total impairment of NOK 62 million

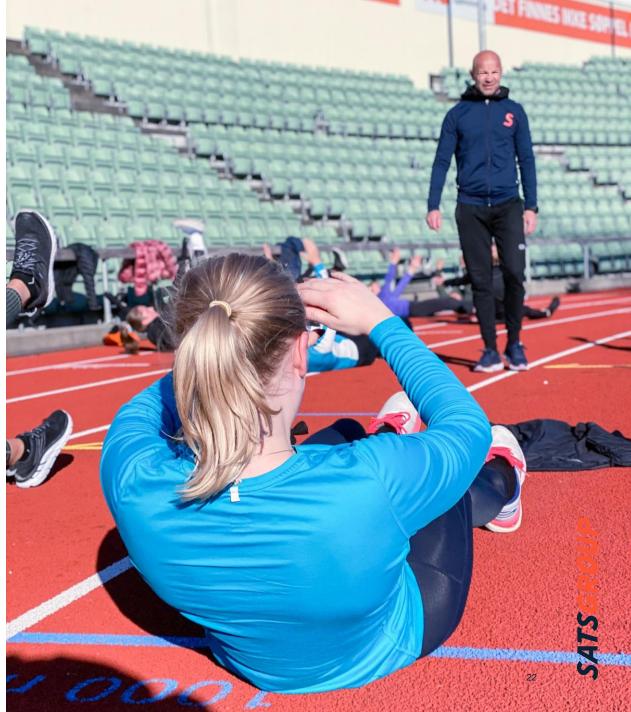
# FINANCIAL REVIEW



# **GROUP REVENUES** LOWER DROP-OFFS THAN EXPECTED



- Reduction in member base driven by lower sales during closure period rather than drop-offs
- Drop-offs after reopening in Norway and Denmark lower than expected based on experience from reopening in Sweden and Finland
- The number of drop-offs was in line with last year, proving the loyalty of the member base
- Sales performance better than expected after reopening

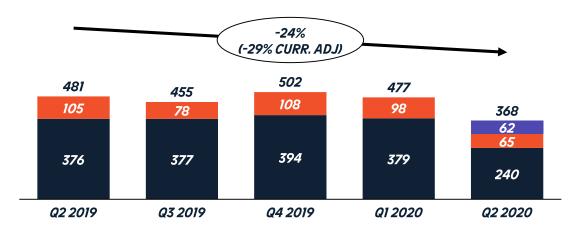


# **GROUP REVENUES ARPM HIT BY CLUB CLOSURE**

#### ARPM AND YIELD (NOK/MONTH)

#### YIELD

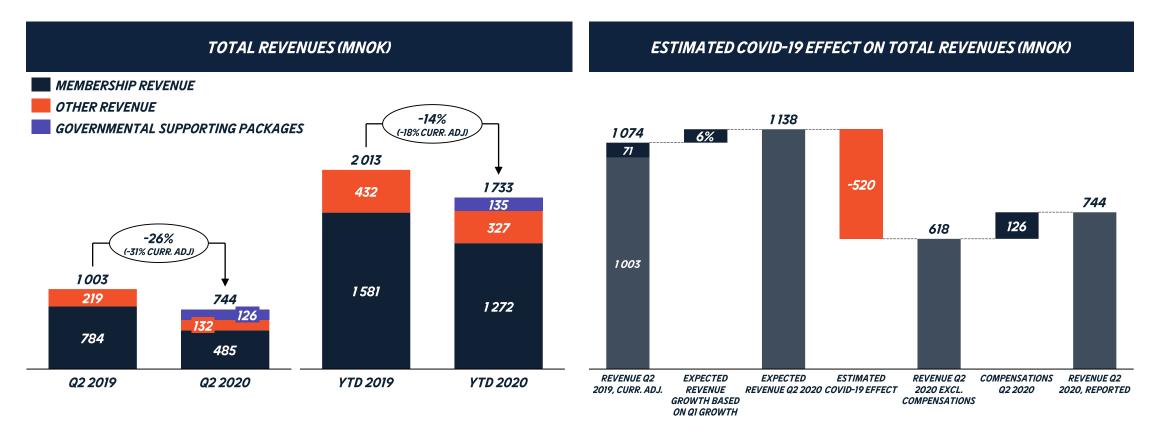
- OTHER YIELD
- GOVERNMENTAL SUPPORTING PACKAGES



- Revenues partially preserved during club closure
  - Reduced ARPM due to frozen memberships and reduced price for online memberships
- Average price on memberships higher in June 2020 than in June 2019, implying a continued positive development in underlying yield



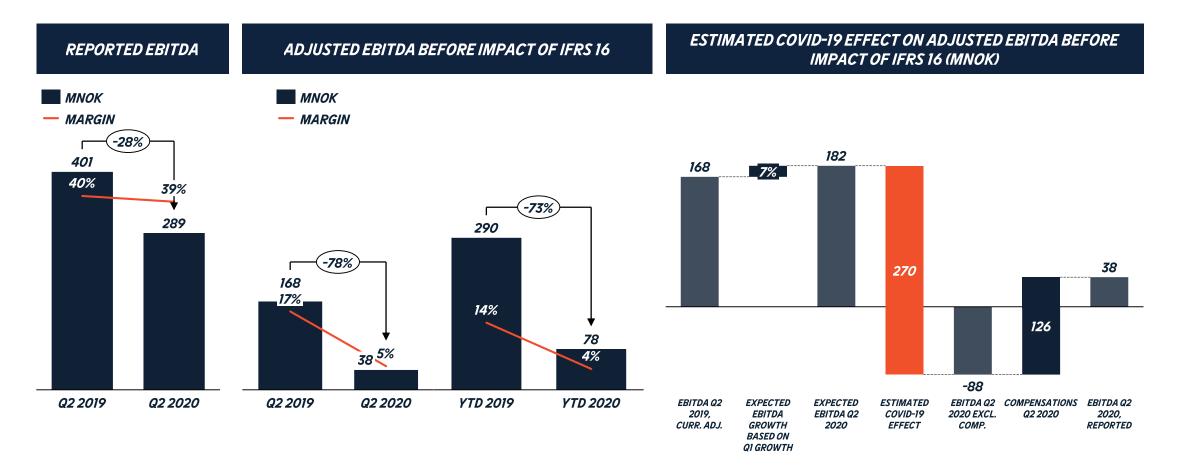
# **GROUP REVENUES TEMPORARY REVENUE DECLINE DURING CLUB CLOSURE**



• Total revenue decreased by NOK 259 million compared to second quarter last year

- The estimated COVID-19 impact on revenues amounts to NOK 520 million
- Supporting package of NOK 126 million from the Norwegian and Danish governments, covering salaries and parts of the fixed costs, recognized as revenue

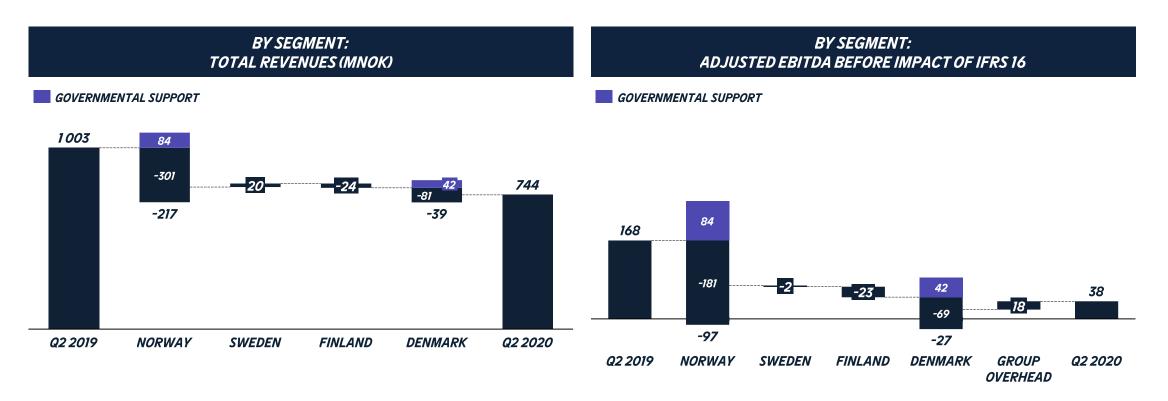
# SIGNIFICANT EBITDA DECLINE AS A RESULT OF TEMPORARY CLUB CLOSURES



• In total, adjusted EBITDA before impact of IFRS 16 was NOK 131 million lower in the second quarter than in the same period last year

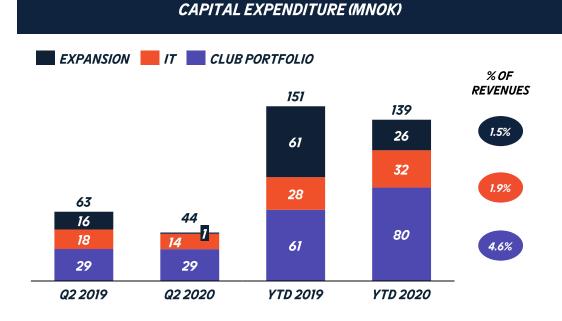
- The estimated COVID-19 impact on EBITDA amounts to NOK 270 million
- Net income before impairment of assets held for sale of NOK -52 million in the second quarter

# DIFFERENCES PER COUNTRY MAINLY RELATED TO REOPENING DATES AND GOVERNMENTAL COMPENSATIONS



- Norway affected the most by the closure period despite receiving governmental support, with an underlying loss in revenues of NOK 301 million and negative EBITDA impact
  of NOK 181 million
- Given the circumstances, Sweden performed well with 6% increase in revenues and EBITDA in line with LY
- The six week closure period in Finland affected the Q2 financials negatively with lower sales and higher freeze impacting revenues, with no governmental support to relieve cost base
- The Danish governmental packages partly cover the fixed cost, but EBITDA is still significantly down compared to LY

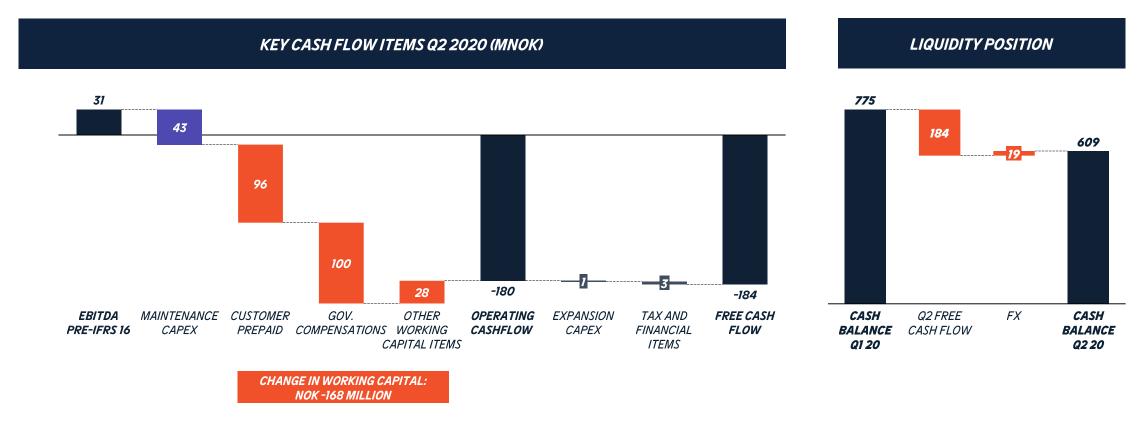
# **CONTINUING TO INVEST FOR THE FUTURE**



- Back to normal levels for maintenance capex<sup>1</sup> in Q2 after frontloading spend in Q1
- Only marginal expansion capex in the quarter, as planned
- As previously communicated, the company has continued to invest
  - Still consider it wise to keep the majority of the planned maintenance
  - Open for acquisition opportunities arising in the wake of the crisis
  - Signed greenfields, acquisitions and relocations will be opened as planned



# **TEMPORARY NEGATIVE WORKING CAPITAL EFFECTS FROM REOPENING OF CLUBS**



- Negative effects on working capital reduces operating cashflow
  - Mostly reverted effect from Q1 after clubs reopening
  - Governmental compensation reserved as revenue in Q2 but cash to be received in Q3
- Deferral of VAT and tax payments builds up short term debt with positive working capital effect in Q2

# **AMENDED RCF AGREEMENT**

#### NET DEBT (MNOK) AND LEVERAGE RATIO'



- Net debt increased to NOK 1 336 million resulting in leverage ratio above long term target of 2.0x Adjusted EBITDA
- An amendment to the revolving credit facility was signed 2 July, waiving the original financial covenants
  - Original covenant: Leverage <4.25x Adjusted LTM EBITDA until September 2021 and <4.00x thereafter
  - New covenants applicable in the amendment period are minimum levels for LTM EBITDA and maximum levels for CAPEX per quarter
  - Amendment period ending on 30 June 2021, but with flexibility for the company to step back to the original agreement at any time
  - No dividends to be distributed during the amendment period



# **OUTLOOK**



Strengthened megatrend around healthy lifestyle and training, supporting SATS' long term value proposition
Strong visit development after opening indicates members' willingness to come back



• During autumn, focus on recovering member base and securing financial run-rate into 2021



Well positioned with strong club clusters and operational routines, large and modern clubs and strengthened digital and outdoor product offering
Financial strength for active participation in potential industry consolidation following the COVID-19 crisis





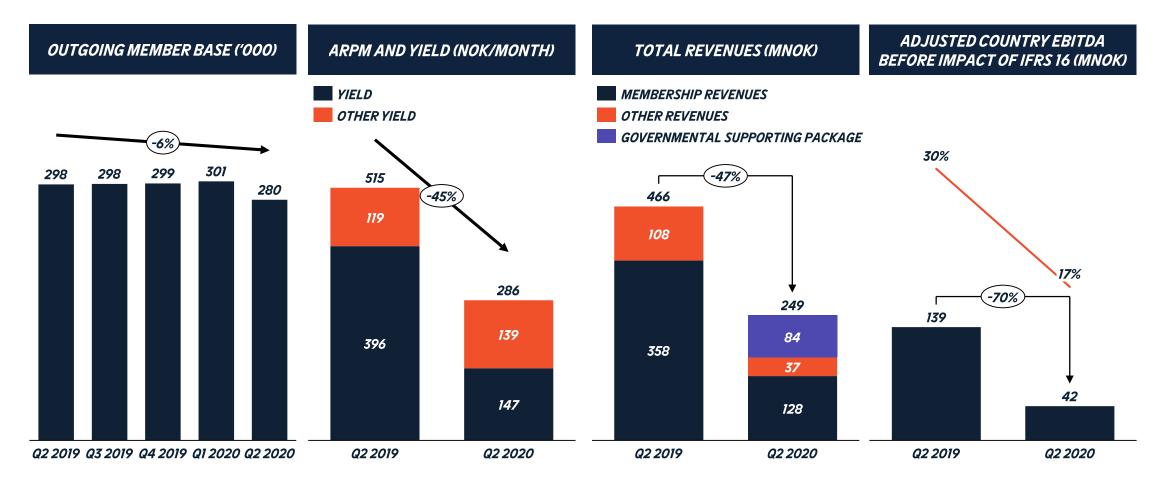
# **DISCLAIMER**

This report includes forward-looking statements which are based on our current expectations and projections about future events. Statements herein, other than statements of historical facts, regarding future events or prospects, are forward-looking statements. All such statements are subject to inherent risks and uncertainties, and many factors can lead to actual profits and developments deviating substantially from what has been expressed or implied in such statements. As a result, you should not place undue reliance on these forward-looking statements.

The Group reports its financial results in accordance with accounting principles IFRS as issued by the IASB and as endorsed by the EU. However, management believes that certain alternative performance measures (APMs) provide management and other users with additional meaningful financial information that should be considered when assessing the Group's ongoing performance. These APMs are non-IFRS financial measures, and should not be viewed as a substitute for any IFRS financial measure. Management, the board of directors and the long term lenders regularly uses supplemental APMs to understand, manage and evaluate the business and its operations. These APMs are among the factors used in planning for and forecasting future periods, including assessment of financial covenants compliance.

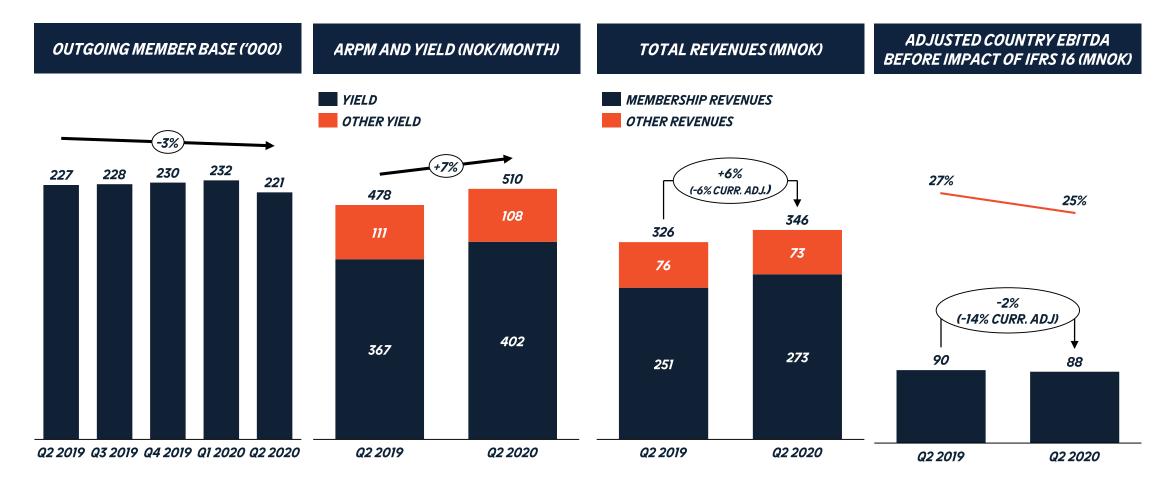
# APPENDIX

# NORWAY

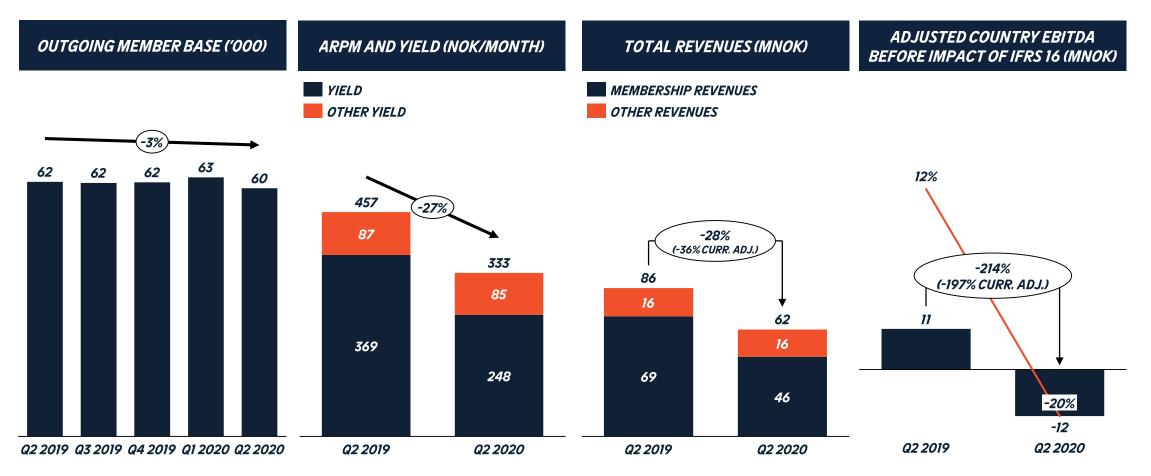


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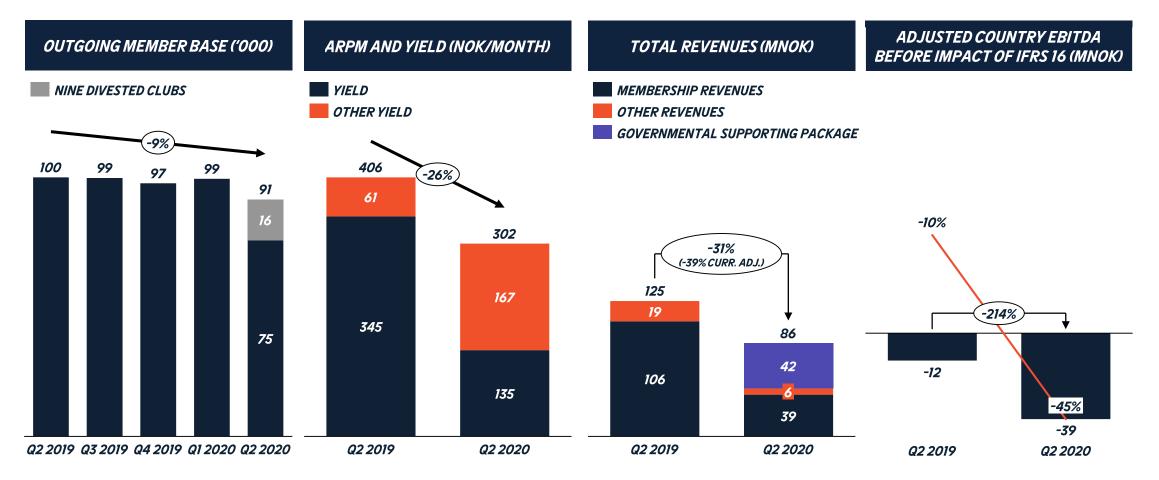


# **FINLAND**



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# GLOSSARY

TERM	DEFINITION
Adjusted country EBITDA before impact of IFRS 16	Adjusted EBITDA before impact of IFRS 16 less allocation of Group overhead and cost allocations
Adjusted country EBITDA before impact of IFRS 16 margin	Adjusted country EBITDA before impact of IFRS 16 divided by total revenue
Adjusted EBITDA before impact of IFRS 16	EBITDA adjusted for (i) closed clubs; (ii) certain comparability items; and (iii) the impact of implementation of the IFRS 16 lease standard
Adjusted EBITDA before impact of IFRS 16 margin	Adjusted EBITDA before impact of IFRS 16 divided by total revenue
Average number of members per club	Number of clubs by the end of the period divided by the average member base
Average revenue per member (ARPM)	Average revenue per member per month, calculated as total revenue divided by the average member base
Capex: Club portfolio capital expenditures	Maintenance capital expenditures less IT capital expenditures
Capex: Expansion capital expenditures	The sum of investments related to acquisitions and greenfields, as well as CAPEX related to the perfect club initiative
Capex: IT capital expenditures	Capital expenditures associated with developing software programs
Capex: Maintenance capital expenditures	Total capital expenditures less expansion capital expenditures
Capex: Total capital expenditures	The sum of all capital expenditures
Cash conversion	Operating cash flow divided by adjusted EBITDA before impact of IFRS 16
Club	Number of clubs open and trading under the brands 'SATS', 'ELIXIA', 'Fresh Fitness' and 'HiYoga' as of the end of the period

<b>DEFINITION</b> Profit/(loss) before net financial items, income tax expense, depreciation
Profit/(loss) before net financial items, income tax expense, depreciation
and amortization
EBITDA adjusted for lease expenses applying IAS 17 Leases
EBITDA before impact of IFRS 16 divided by total revenue
Consists of group services such as e.g. commercial functions, IT, finance and administration
Net debt divided by last twelve months adjusted EBITDA before impact of IFRS 16 $$
Average number of members at the beginning and in the end of the period, including frozen memberships, excluding free memberships
Number of members as of the end of the period, including frozen memberships, excluding free memberships
Current and non-current borrowings less cash and cash equivalents
Adjusted EBITDA before impact of IFRS 16 less maintenance capital expenditures
Calculated as other revenue in the period, divided by the average member base
Operating cash flow less expansion capital expenditures
Calculated as member revenue in the period, divided by the average member base

# **SUMMARY TABLE**

Amounts in NOK million	Q2 2020	Q2 2019
Number of clubs, EOP	252	248
Outgoing member base ('000s)	652	687
Average number of members per club	2 588	2 768
ARPM (NOK)	368	481
Yield (NOK)	240	376
Reported EBITDA (MNOK)	289	401
Adjusted EBITDA before impact of IFRS 16 (MNOK)	38	168
Adjusted EBITDA before impact of IFRS 16 margin	5%	17%
Adjusted country EBITDA before impact of IFRS 16 (MNOK)	79	227
Adjusted country EBITDA before impact of IFRS 16 margin	11%	23%
Net debt (MNOK)	1 336	1 562
Total capital expenditures (MNOK)	44	63
Expansion capital expenditures (MNOK)	1	16
Maintenance capital expenditures (MNOK)	43	47
IT capital expenditures (MNOK)	14	18
Club portfolio capital expenditures (MNOK)	29	29
Operating cash flow (MNOK)	(5)	121
Leverage ratio	3.7	2.9
Cash conversion	-14%	72%

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# **REPORTING UNDER IFRS 16**

Amounts in NOK million	Reported Q2 2020	Change IFRS 16	Excl. IFRS 16 Q2 2020
Balance sheet items - IFRS 16			
Property, plant and equipment	785	0	785
Right-of use assets	4 268	4 268	0
Deferred tax assets	149	85	64
Prepaid expenses and accrued income	322	-68	390
Total assets	9 089	4 285	4 804
Equity	1 024	-323	1 347
Non-current lease liability	3 862	3 862	0
Current lease liability	799	799	0
Other current liabilities	323	-52	374
Total liabilities	8 066	4 609	3 457

Profit & loss items - IFRS 16				
Revenue	744	0	744	
Cost of goods sold	-19	0	-19	
Personnell expenses	-262	0	-262	
Other operating expenses	-175	257	-432	
Depreciation and amortisation	-262	-204	-59	
Impairment of assets held for sale	-62	0	-62	
Operating profit	-36	54	-90	
Net financial items	-72	-49	-22	
Profit/loss before tax	-108	4	-112	

