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## Preliminary year-end & Q4 2024 results

**Investor Presentation** 

Oslo, 30 January 2025





#### Vision

The Challenger

#### **Business Idea**

This will happen through unique relationships, best in class decisionmaking and cost effective solutions

#### **Main targets**

Cost and quality leadership

Profitable growth

Top 3

**Values** 

Credible

Innovative/Open

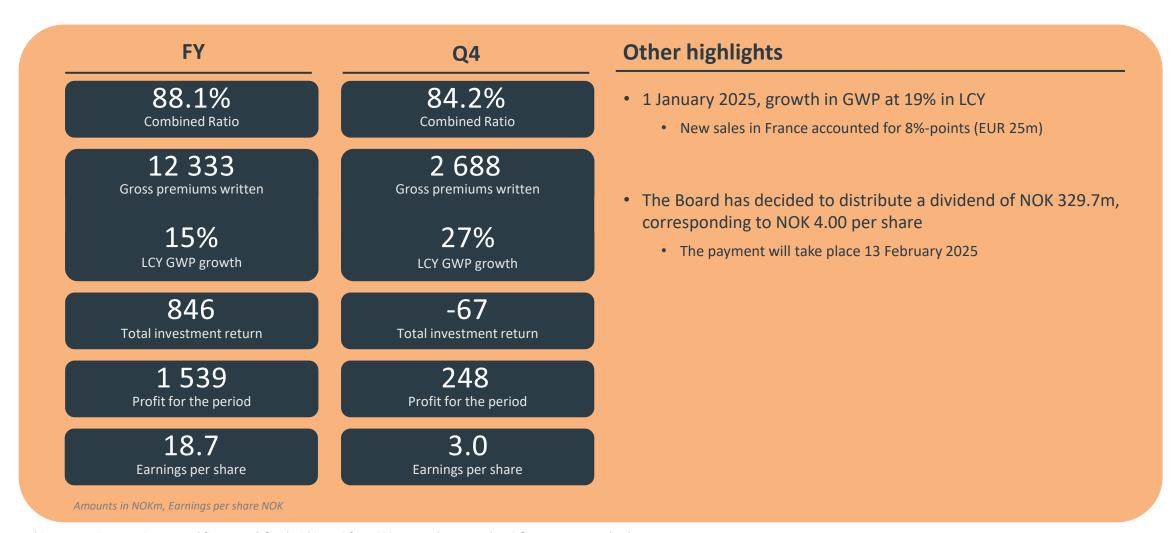
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## Highlights FY & Q4 2023



FY: Combined ratio at 88.1% | Total investment return of 846 | EPS at 18.7



This presentation contains restated figures as defined within IFRS from 2021 onwards. Restated IFRS-figures are not audited.





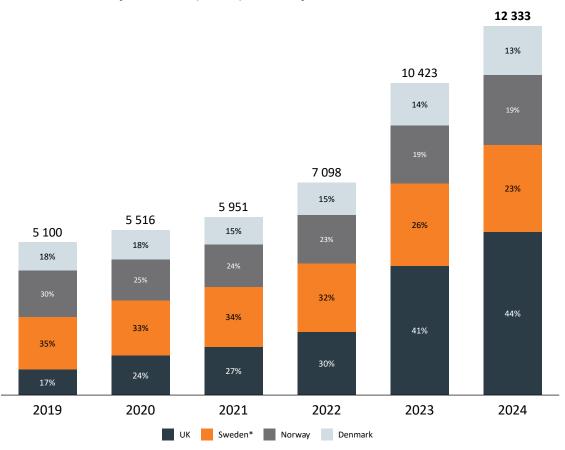


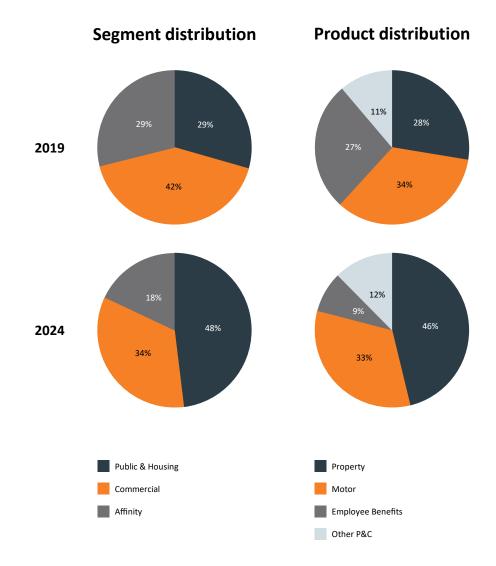
## Premium growth and composition

### Disciplined underwriting and risk management



#### Gross written premium (GWP) development in MNOK





## Volume update

#### FY: GWP growth 18% | 15% in local currencies (LCY)



FY growth at 15% (LCY)

\*Includes Finland

 Renewal rate at 99%, supported by price increases to counter claims inflation

- Q4 growth at 30% Renewal rate at 104%
  - UK makes up 82% of total growth in GWP this quarter

- 1 January 2025 growth in GWP at 19% in LCY
  - Driven by high renewal rate and entry to French market
  - New sales in France account for 8%-points (EUR 25m)

#### NOKm, Gross written premiums

Segment	FY 24	FY 23	Growth	NOK %	LCY%
Norway	2 355	1 941	414	21%	21%
Sweden*	2 895	2 754	141	5%	3%
Denmark	1 627	1 407	219	16%	14%
UK	5 457	4 321	1 136	26%	21%
Protector	12 333	10 423	1 910	18%	15%

NOKm, Gross written premiums								
Segment	Q4 24	Q4 23	Growth	NOK %	LCY%			
Norway	269	213	56	26%	26%			
Sweden*	523	480	43	9%	9%			
Denmark	250	235	15	6%	6%			
UK	1 646	1 132	514	45%	39%			
Protector	2 688	2 060	628	30%				

## France – Copying a winning formula

#### One Team; existing and new people contributing cross-border and function



- Recruit, develop and retain the right people
  - French personnel undergoing training in Copenhagen and Manchester
  - Core team already on site in Paris
  - Key personnel will move from existing markets to Paris
- France will develop Protector
  - Underwriting & Claims handling, cross border resources
  - Risk Management integrated with UK
  - HQ & IT, similar operation as other markets
- Profitable growth comes first, as always
  - Collecting data and defining our competitive edge
  - Building relations with brokers and clients
  - Team, culture and Protector's DNA is the key to success
- Long term ambition of 'Top 3' in our segments





## France – New sales January 2025

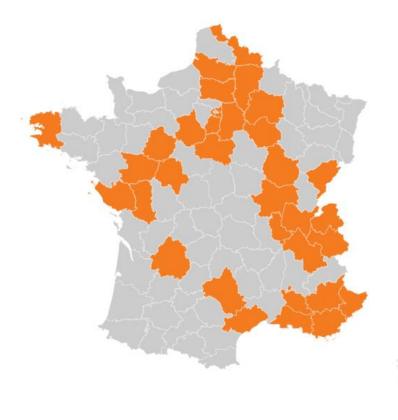
#### Our selected brokers and clients are welcoming The Challenger



- 2/3 within the motor fleet market
- 1/3 within municipalities and social housing
- Market conditions are manageable
  - We are getting access to the market through brokers
  - At this point we perceive competitors are rational
- Total new sales 1 January EUR 25m
  - Whereof property ≈ 15m and motor fleet ≈ 9m
- Volatility should be expected
  - Underwritten in line with company targets
  - Critical mass cost ratios within 3-4 years
  - High share of volume on 1 January inceptions



#### **Targeting France from our Paris office**







## Quarterly net loss ratio development

Volatility must be expected, even on a company level

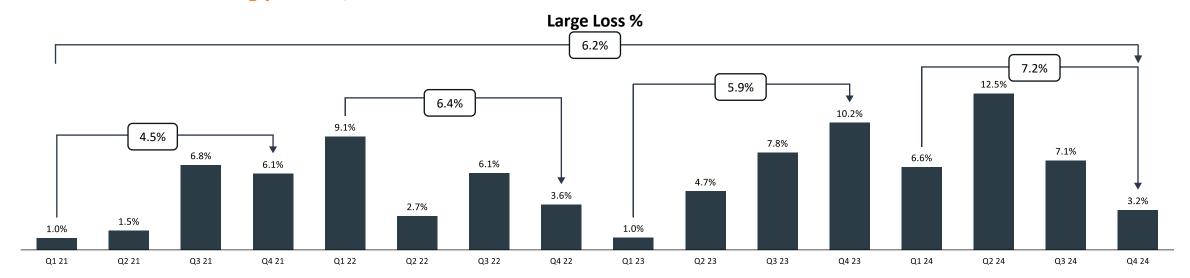


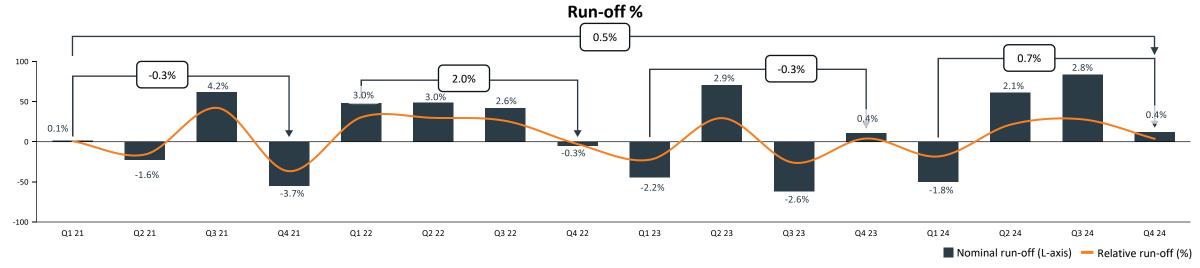


## Large losses and run-off

# PROTECTOR insurance

## Best estimate reserving practice; run-off neutral over time





<sup>\*</sup> Lines in figures indicate large loss and run-off accumulations within outlined periods





## Claims update

FY: Net loss ratio at 77.5% | Gross loss ratio at 73.0%

- FY large losses<sup>1</sup> NOK 851m or 7.2% (550 or 5.9%)
  - 26 large loss events
  - Majority property DK and UK
- FY run-off gains at 0.9% (losses at 0.3%)
  - Driven by property and liability
  - Run-off gains in SE, NO and DK, loss in UK

- Q4 large loss NOK 101.5m or 3.2% (269 or 10.2%)
  - Three large loss events, both property and liability
  - Events in DK, SE and UK
- Q4 run-off gains at 0.4% (gains at 0.4%)
  - Run-off gains in SE and DK, losses in NO and UK.



Loss	ratios

Segment	FY 24	FY 23	FY 24	FY 23
Segment	Gross	Gross	Net	Net
Norway	78%	89%	79%	90%
Sweden*	69%	74%	71%	78%
Denmark	106%	79%	110%	79%
UK	62%	70%	70%	70%
Protector	73.0%	76.5%	77.5%	77.7%
Whereof large loss %			7.2 %	5.9 %
Whereof run-off %			-0.9 %	0.3 %

Loss ratios				
Sogmont	Q4 24	Q4 23	Q4 24	Q4 23
Segment	Gross	Gross	Net	Net
Norway	79%	92%	80%	91%
Sweden*	65%	70%	68%	73%
Denmark	77%	52%	84%	63%
UK	61%	77%	69%	75%
Protector	67.4%		72.6%	75.7%
Whereof large loss %			3.2 %	10.2 %
Whereof run-off %			-0.4 %	-0.4 %





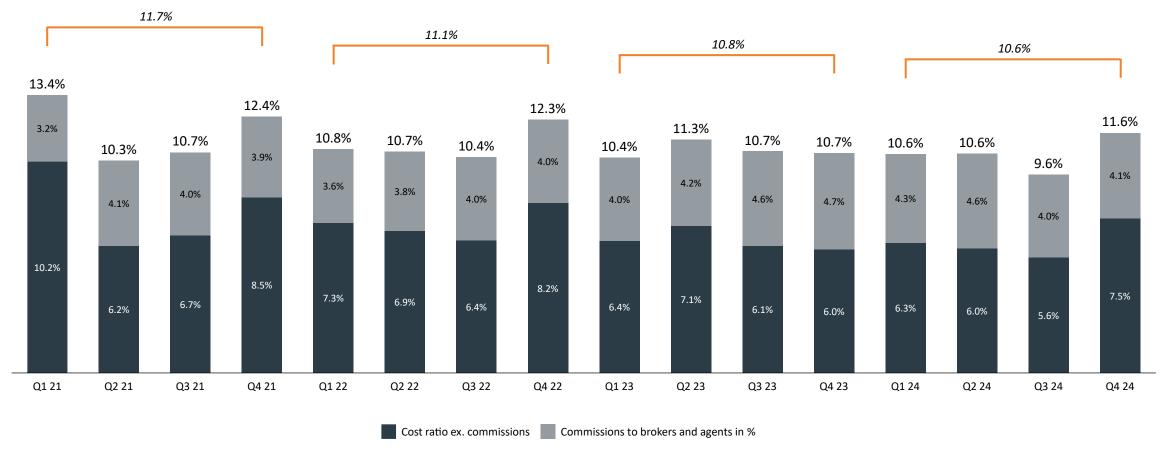
<sup>&</sup>lt;sup>1</sup> Large losses defined as net losses > NOKm 10

<sup>\*</sup>Includes Finland

## Quarterly cost ratio development

### Cost ratio improvement driven by volume growth









## Cost update



#### FY: Cost ratio at 10.6%, whereof 4.2% commissions to brokers and agents

- FY cost ratio at 10.6% (10.8%), 6.4% exclusive of commissions
  - 4.2 % (4.4%) in commissions
- Quality- and development investments > volume growth
- Cost allocated towards establishing a new branch is incorporated in 'Other income/expenses'

Segment	FY 24 Cost %	FY 23 Cost %	FY 24 Comm%**	FY 23 Comm%**
Norway	7%	7%	3%	2%
Sweden*	14%	13%	8%	7%
Denmark	8%	7%	0%	0%
UK	11%	12%	4%	5%
Protector	10.6%	10.8%	4.2%	4.4%

- Q4 cost ratio at 11.6% (10.7%), 7.5% exclusive of commissions
  - 4.1% (4.7%) in commissions
- Accounting technicalities affecting Q4 cost ratio
  - Adjusted for one-offs, cost ratio is flat relative to Q4 2023

Segment	Q4 24	Q4 23	Q4 24	Q4 23
Segment	Cost %*	Cost %*	Comm%**	Comm%**
Norway	8%	9%	2%	4%
Sweden*	16%	14%	8%	7%
Denmark	9%	8%	0%	0%
UK	11%	10%	4%	5%
Protector	11.6%	10.7%		



<sup>\*\*</sup>Commissions to brokers and agents

## **Quality Leadership**





### Why measure quality perceived by brokers?

- The brokers are our only distribution channel
  - The relative ranking gives a competitive edge
- Learning from surveys and following dialogue is key
  - Understanding and improving our common value chain

	Broker satisfaction index <sup>1</sup>										
	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
#	<b>①</b>	0	0	<b>①</b>	<b>①</b>			2	<b>①</b>	<b>①</b>	<b>①</b>
+	0	0	0	<b>①</b>	<b>①</b>		lic survey lucted	4	3	3	0
	0	0	6	0	0			3	3	2	0
				1	1	1	1	1	1	1	<b>(1)</b>







## Key metrics per segment

## Quarterly volatility must be expected, especially by segment



FY 24

	Nor	way	Swed	den*	Denr	mark	U	K	Prote	ctor
NOKm	FY 24	FY 23	FY 24	FY 23	FY 24	FY 23	FY 24	FY 23	FY 24	FY 23
Gross premium written	2 355	1 941	2 895	2 754	1 627	1 407	5 457	4 321	12 333	10 423
Insurance revenues	2 269	1 883	2 866	2 663	1 600	1 336	5 048	3 504	11 783	9 386
Insurance service result	308	55	417	230	-282	176	960	618	1 404	1 080
Loss ratio, gross	78.3%	89.2%	69.3%	74.2%	106.3%	79.3%	62.2%	70.4%	73.0%	76.5%
Net reinsurance ratio	0.8%	0.6%	2.0%	3.8%	3.4%	0.0%	7.7%	0.0%	4.4%	1.2%
Loss ratio, net of reinsurance	79.2%	89.8%	71.3%	78.0%	109.7%	79.3%	69.9%	70.4%	77.5%	77.7%
Cost ratio	7.2%	7.3%	14.1%	13.4%	7.9%	7.5%	11.0%	11.9%	10.6%	10.8%
Whereof commissions to brokers and agents	2.6%	2.2%	7.6%	6.9%	0.1%	0.0%	4.4%	5.3%	4.2%	4.4%
Combined ratio	86.4%	97.1%	85.5%	91.4%	117.6%	86.8%	81.0%	82.4%	88.1%	88.5%

Q4 24										
	Norwa	ау	Swed	den*	Deni	mark	U	K		
NOKm	Q4 24	Q4 23								
Gross premium written	269	213	523	480	250	235	1 646	1 132	2 688	2 060
Insurance revenues	582	505	771	728	419	367	1 409	1 047	3 181	2 646
Insurance service result	70	2	119	96	30	109	283	155	502	361
Loss ratio, gross	78.7%	91.8%	65.2%	69.7%	77.0%	51.5%	61.2%	76.8%	67.4%	74.2%
Net reinsurance ratio	0.9%	-1.1%	3.0%	3.4%	7.2%	11.3%	7.4%	-2.0%	5.1%	1.5%
Loss ratio, net of reinsurance	79.6%	90.6%	68.2%	73.1%	84.2%	62.8%	68.6%	74.8%	72.6%	75.7%
Cost ratio	8.4%	8.9%	16.4%	13.7%	8.6%	7.6%	11.3%	10.4%	11.6%	10.7%
Whereof commissions to brokers and agents	2.4%	3.7%	7.6%	7.0%	0.1%	0.0%	4.1%	5.2%	4.1%	4.7%
Combined ratio	88.0%	99.5%	84.6%	86.9%	92.8%	70.4%	79.9%	85.2%	84.2%	86.4%





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The Challenger

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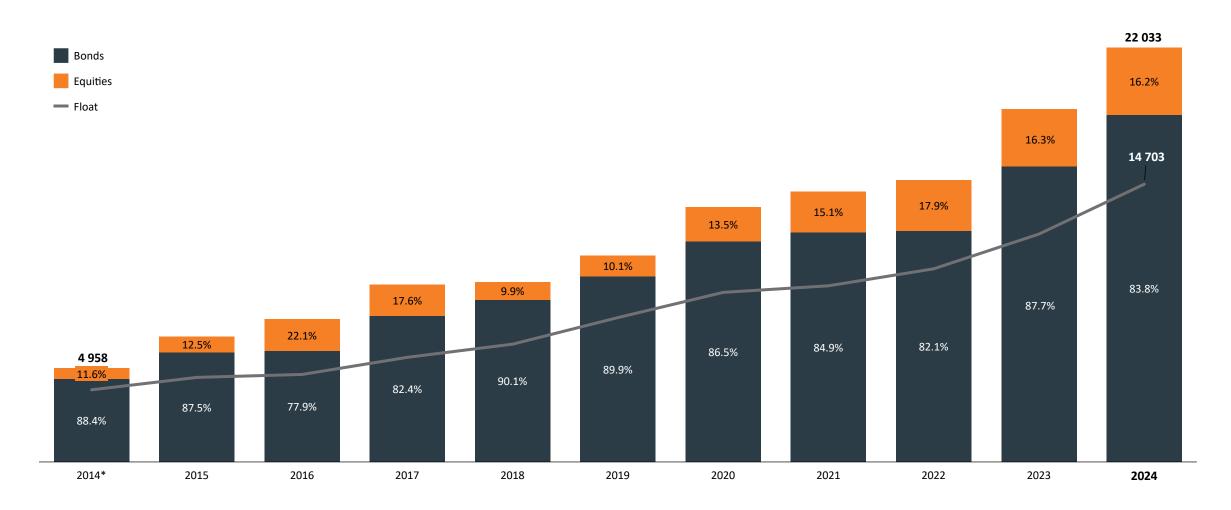
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## **Investments**



AUM: NOK 22 033m at year-end | Float increasing



<sup>\*</sup> Protector Forsikring ASA in-sourced investments during 2014





## Investment performance

FY: 4.9% return | Q4: -0.4% return



• Equities: NOK 155m, or 4.8%

• Put options: NOK -39m

• Bonds: NOK 944m, or 5.1%

• Interest rate swaps: NOK -180m

#### Strong year for Nordic HY bonds

• DNB Nordic HY index up 12.1% in 2024 and 2.1% in Q4

• Q4: NOK -96m, or -0.4% loss

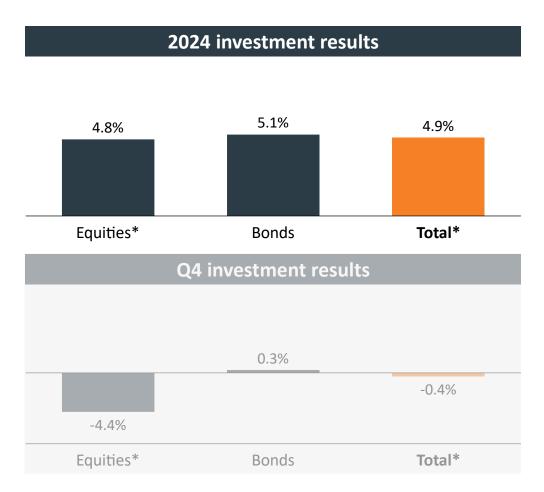
• Equities: NOK -152m, or -4.4%

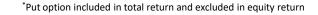
• Put options: NOK -7m

• Bonds: NOK 63m, or 0.3%

• Interest rate swaps: -142 MNOK











## Investment portfolio statistics

## Bond portfolio yield at 5.2%, before cost of risk

- Bond portfolio yielding 5.2% (5.8%), before cost of risk
  - Spread -37bps, and underlying ref rate -16bps
  - Slightly reduced bond risk
    - HY portfolio totalling BNOK ≈ 3.9 (4.5)
  - Duration at 2.4 (2.2)
    - Steering interest rate risk from a solvency capital perspective

- Equity share at 16.2% (16.3%)
  - Upside to estimated intrinsic value at 69%



	Investment portfolio statistics	31.12.24	31.12.23	30.09.24
	Size bond & cash eq. (NOKm) <sup>2</sup>	18 365	15 650	19 087
	Avg. ref. rate (NIBOR, STIBOR, etc.)	3.8%	3.9%	3.9 %
	Avg. spread/risk premium (bps)	149	186	131
Bonds <sup>1</sup>	Yield <sup>3</sup>	5.2%	5.8%	5.2 %
	Duration <sup>3</sup>	2.4	2.2	2.3
	Credit duration	1.9	1.9	1.7
	Avg. rating <sup>4</sup>	A+	A-	A+

	Portfolio size (NOKm) <sup>2</sup>	3 553	2 983	3 413
Fauities	Share of total	16.2 %	16.3 %	15.1 %
Equities	Estimated intrinsic value discount	41 %	35 %	38 %
	No. of companies	35	32	36

<sup>&</sup>lt;sup>1</sup> Bank deposits included



<sup>&</sup>lt;sup>2</sup> Size includes currency swaps

<sup>&</sup>lt;sup>3</sup>Interest rate swap effect included

<sup>&</sup>lt;sup>4</sup>Avg. linear rating based on official rating (>45%) and 'Protector rating' (<55%)



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# Profit and loss FY 24 (& Q4 24) Profit of NOK 1 539m (1 509) | EPS at NOK 18.7 (18.3)

NOKm	Q4 24	Q4 23	FY 24	FY 23
Gross written premium	2 688	2 060	12 333	10 423
Insurance revenue	3 181	2 646	11 783	9 386
Insurance claims expenses	(2 146)	(1 963)	(8 606)	(7 182)
Insurance operating expenses	(370)	(282)	(1 253)	(1 011)
Insurance service result before reinsurance contracts held	666	401	1 924	1 193
Net result from reinsurance contracts held	(164)	(40)	(520)	(113)
Insurance service result	502	361	1 404	1 080
Net income from investments	(96)	860	1 059	1 328
Net insurance finance income or expenses	29	(356)	(213)	(384)
Other income/expenses	(60)	(26)	(198)	(91)
Profit/(loss) before tax	375	840	2 052	1 933
Tax	(127)	(182)	(513)	(439)
Discontinued operations	-	18	-	15
Profit/(loss) for the period	248	676	1 539	1 509
Loss ratio	67.4%	74.2%	73.0%	76.5%
Net reinsurance ratio	5.1%	1.5%	4.4%	1.2%
Loss ratio, net of reinsurance	72.6%	75.7%	77.5%	77.7%
Cost ratio	11.6%	10.7%	10.6%	10.8%
Combined ratio	84.2%	86.4%	88.1%	88.5%
Large losses, net of reinsurance	3.3%	10.2%	7.2%	5.9%
Run-off gains/losses, net of reinsurance	-0.4%	-0.4%	-0.9%	0.3%
Change in risk adjustment, net of reinsurance	1.0%	1.6%	1.5%	1.5%
Discounting effect, net of reinsurance	-3.1%	-4.4%	-3.8%	-4.2%





## Balance sheet

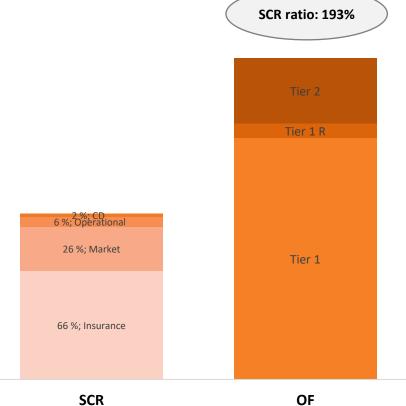
#### SCR ratio<sup>1</sup> at 193%

NOKm	31.12.2024	30.09.2024	31.12.2023
Financial assets	22 102	22 382	18 042
Derivatives	224	364	265
Bank deposits	456	110	324
Other assets	1 872	1 924	1 589
Discontinued operations	0	0	655
Total assets	24 654	24 779	20 874
Total equity	5 439	5 191	4 529
Subordinated loan capital	1 892	1 892	1 892
Insurance contract liabilities	15 768	16 314	12 559
Derivatives	33	33	241
Other liabilities	1 522	1 350	1 396
Discontinued operations	0	0	258
Total equity and liabilities	24 654	24 779	20 874

- Profit for the quarter
- Dividend NOK 4 per share, NOK 329.7m in total
- Solvency capital requirement driven by growth



#### **SCR** ratio composition









 $<sup>^{1}</sup>$  Solvency Capital Requirement (SCR) ratio =  $\frac{\text{Eligible own funds (OF)}}{\text{SCR}}$ 

## Solvency II SCR ratio at 193%

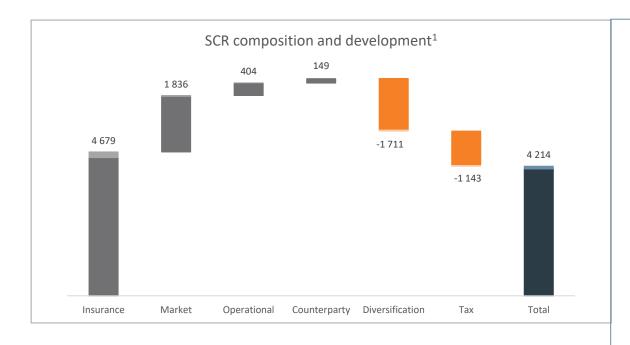


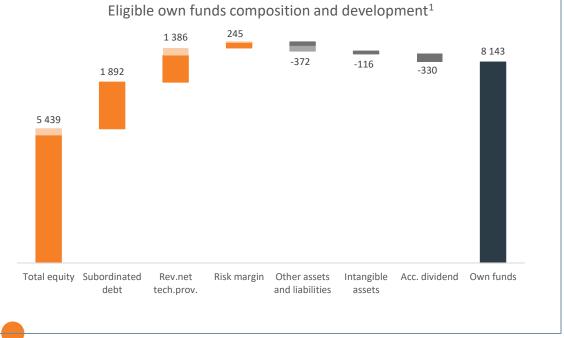
#### Composition of SCR:

- Net insurance risk 66%
- Net market risk 26%
- Other risks 8%

#### Eligible solvency capital:

• Guarantee provision and proposed dividend subtracted from own funds





<sup>&</sup>lt;sup>1</sup> Development since last quarter end highlighted in lighter colours per bar



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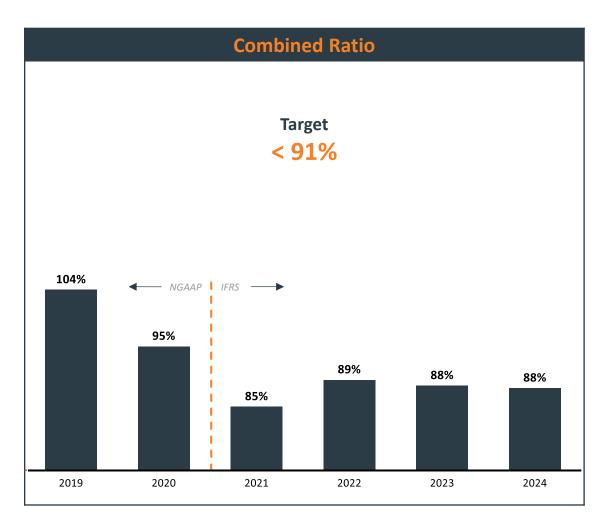
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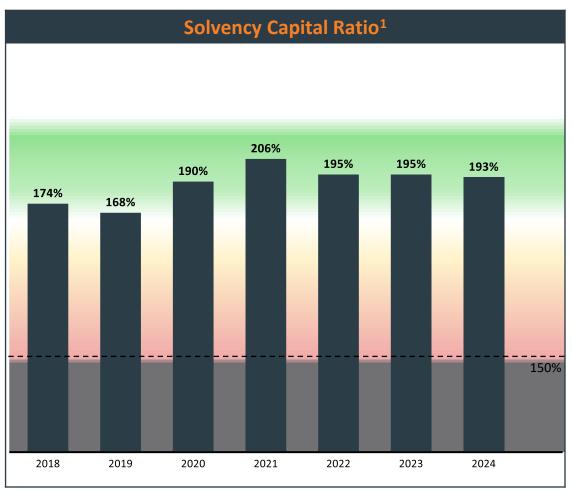
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# Long term (3 years) financial targets Disciplined growth











<sup>&</sup>lt;sup>1</sup> Quarterly assessment of capital position vs. capital need

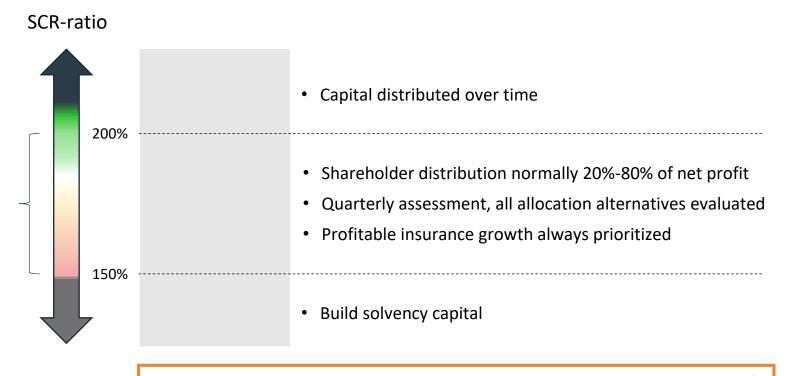
## Flexible shareholder distribution policy

#### Quarterly assessment of capital position vs. capital need



#### Solvency ratio zone assessment:

- Move towards 'Green' if we see e.g. profitable insurance growth, risk-taking in investment portfolio, other attractive allocation opportunities and/or market/macro turbulence.
- Move towards 'Pink' if we see e.g. limited growth opportunities, very low risk, no near-term allocation opportunities and have good future visibility



- Following Q4 2024 the Board has decided to distribute a dividend of NOK 329.7m, corresponding to NOK 4.00 per share.
  - To be paid 13 February (ex. date 6 February)







## Summary FY & Q4 2023



FY: Combined ratio at 88.1% | Total investment return of 846 | EPS at 18.7

	FY	Q4	Other highlights
	88.1% Combined Ratio	84.2% Combined Ratio	<ul> <li>1 January 2025, growth in GWP at 19% in LCY</li> <li>New sales in France accounted for 8%-points (EUR 25m)</li> </ul>
	12 333 Gross premiums written  15% LCY GWP growth	2688 Gross premiums written  27% LCY GWP growth	<ul> <li>The Board has decided to distribute a dividend of NOK 329.7m, corresponding to NOK 4.00 per share</li> <li>The payment will take place 13 February 2025</li> </ul>
	846 Total investment return	-67 Total investment return	
	1539 Profit for the period	248 Profit for the period	
	18.7 Earnings per share	3.0 Earnings per share	
Amoun	ts in NOKm, Earnings per share NOK		









