

Uppsala, 27 August, 2003

Nocom appointed Macromedia's support partner on the Scandinavian market

Nocom and Macromedia have now reached an agreement to extend their existing partnership. Nocom will provide qualified support for Macromedia's server products and operate as Macromedia's support organization on the Scandinavian market. Nocom will thereby become Macromedia's first partner in Europe able to provide a complete support program.

Since the beginning of 2002, Macromedia's server products have been part of Nocom's product range. Nocom Support will now extend support agreements to partners and customers in Sweden, Norway, Finland and Denmark. Such agreements can be adapted to satisfy companies' various needs, e.g. for product support during product development and rapid qualified service for business-critical servers.

"Nocom has been successful on the server market and demonstrated great technical competence in its dealings with our Swedish customers," says Fiona Coughlan, responsible for Macromedia in Northern Europe. "We are therefore convinced that Nocom will be able to provide high-class service to all our partners and customers on the Scandinavian market."

Nocom was founded in 1985, and service and support have always been an important part of its product range. "We have extensive experience and expertise in the company. We also know the importance of close proximity to customers and partners," says Christer Nilson, head of Nocom Support. "We can now offer Macromedia's Scandinavian customers qualified local support with many valuable peripheral services. Through our close collaboration with Macromedia's international support organization, our customers and partners also gain access to up-to-date technical product information and experience of working with users all over the world."

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Nocom AB (publ) is an IT company which sells software and qualified operational support and training to facilitate and increase operating efficiency of companies in Scandinavia.

The service range comprises five business areas – integration, security, analysis, development tools and infrastructure.

Nocom has 80 employees and is represented in Sweden, Norway and Finland.

The company was founded in 1985 and has been listed on the Stockholm Stock Exchange O-list (NOCMB) since 1999.

To learn more, please visit www.nocom.se.