

## **XMReality and SwipeGuide in partnership for integrated work instructions**

SwipeGuide is a Dutch company which delivers a software platform to power digital work instructions. Their software now integrates with XMReality Remote Guidance to help tackle situations when the digital work instructions isn't enough to solve the problem. The two companies have entered into a partnership agreement, which enables both companies to sell the combined software offer.

This collaboration means that field service engineers and operators that are using SwipeGuide for digital work instructions on a smartphone or tablet can enable XMReality Remote Guidance to connect with an expert if they run into issues with the instruction. The integration between SwipeGuide and XMReality makes it easy for the person who needs help to initiate a session with an expert that can help them solve the issue through additional instructions that aren't included in the work instructions.

The expert on the other end will be able to use all the standard features in a remote guidance call, such as drawing, pointing and augmentation of hand gestures to facilitate problem solving. If one remote expert isn't enough, there is also the possibility for multi-part calls to help figure out a solution.

In other cases, the standardized work instructions will be sufficient to solve the problem, which can be a time saver compared to initiating a Remote Guidance session. The combined software offer hence offers value to both parties' customers and maximizes the potential of implementing digital work instructions.

SwipeGuide co-founder Daan Assen says that the integration will be especially beneficial to the field service engineers and operators who are under pressure to solve problems as quickly and smoothly as possible. Assen says that "direct access to remote support from an expert colleague including augmentation will help field service engineers solve issues faster and more conveniently than ever before." Something which XMReality CEO Jörgen Rimmelg completely agrees with and further adds "In many respects we work with similar customers which means that there is a market fit inherent. The two products complement each other well and really make sense to combine. The ambition is clearly to broaden our individual offering with the objective to increase the customer competitiveness and we look forward to collaborate with SwipeGuide".

### **For more information, please contact:**

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### **About XMReality Remote Guidance™**

XMReality Remote Guidance is an AR-enabled knowledge sharing tool that lets you communicate with gestures, speech, chat and pointers with someone at a completely different place. It includes:

- A unique hands-overlay technology that lets you guide someone else's hands—as if you were there.
- A web portal to manage teams and users, and to measure usage
- Integration through client-side API's (Application Programming Interfaces)

### **About XMReality**

XMReality AB (publ) develops and sells solutions that revolutionizes knowledge sharing through augmented reality (AR). The company is a market leader in remote guidance, which uses AR to guide onsite staff and enable them to resolve or prevent problems. XMReality's customers are mainly global industrial companies,

including Bosch Rexroth, ABB, Siemens Industrial Turbomachinery, Electrolux and Bombardier. XMReality is headquartered in Linköping, Sweden, and is listed on Nasdaq First North (ticker: XMR). Further information is available under [www.xmreality.com](http://www.xmreality.com)

**About SwipeGuide**

The SwipeGuide instruction platform empowers a global manufacturing and field service workforce to maximize operational efficiency with scalable digital work instructions. Facilitate effective on-the-job training with user-centric standards made for your team, by your team. More information is available here: [www.swipeguide.com](http://www.swipeguide.com)