

XMReality launches Microsoft Teams app

XMReality today launches a new app for Microsoft Teams that simplifies the initiation of a XMReality Remote Guidance call, making it possible to seamlessly transition from Microsoft Teams chats and meetings to a remote guidance call.

XMReality recently joined the Microsoft Partner Network (MPN) as an Independent Software Vendor (ISV). The Microsoft Teams integration is the first step in XMReality's effort to improve user experience on both Microsoft devices and inside Microsoft software.

Many of XMReality's customers including Nestlé, Heineken, ABB, and Electrolux already have established ways of working inside Microsoft Teams. The integration is an important step towards being part of their existing workflows, increasing the ease-of-use and reducing the friction of starting a remote guidance call.

"In addition to internal chats and meetings, we see organisations now using Microsoft Teams for external customer support, where our integration lets them resolve support cases much faster compared to a simple chat-based support." says Alexander Sandström, CTO at XMReality. "The integration also lowers the threshold for using XMReality Remote Guidance, making both initiating and joining a call easier and more intuitive for all participants."

XMReality, together with Microsoft technicians, have thoroughly validated the application before launch. It is available through Microsoft Teams built-in Apps page and on Microsoft AppSource, for XMReality users to share call links in Microsoft Teams chats and meetings.

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About XMReality Remote Guidance™

XMReality Remote Guidance is an AR-enabled knowledge sharing tool that lets you communicate with gestures, speech, chat and pointers with someone at a completely different place. It includes:

- A unique hands-overlay technology that lets you guide someone else's hands—as if you were there.
- A web portal to manage teams and users, and to measure usage
- Integration through client-side API's (Application Programming Interfaces)

About XMReality

XMReality AB (publ) develops and sells solutions that revolutionize knowledge transfer through so-called Augmented Reality (AR). The company is a market leader in remote guidance where you guide a person on site via AR to solve problems or prevent them from occurring. The product is used globally in more than 60 countries. ABB, Nestlé, Electrolux, Sidel, Heineken and Saab are examples of the more than 90 customers. XMReality is based in Linköping and the USA and is listed on the Nasdaq First North Growth Market (ticker: XMR). For more information, visit: www.xmreality.com