



Ultimo and XMReality partner to optimise remote support

Ultimo and XMReality launch a partnership to help customers improve efficiency and increase safety in field maintenance jobs. Swedish-based XMReality is a remote support platform that allows people to connect with colleagues or external experts to guide, inspect, verify or troubleshoot. The Enterprise Asset Management (EAM) software provider Ultimo helps technical services and maintenance professionals gain better control over their assets. The partnership will enhance and simplify how on-site tasks are executed in Ultimo.

XMReality is dedicated to improving and simplifying the way knowledge is transferred globally. Its remote support solution allows instructors and operators to see what a colleague sees on the site, enabling them to provide personal guidance as if they were by their side. Ultimo is a leading EAM software provider from the Netherlands. Its cloud platform helps technical services maximise asset availability and increase labour productivity. By working together, the companies further accelerate how maintenance jobs are executed.

Patrick Beekman, Partner Solution Manager at Ultimo, commented: *"XMReality makes remote field support easy, with no need to have experts physically visit the site. This saves time for asset-intensive companies with a large mobile workforce. By connecting Ultimo with XMReality, executing a work order from Ultimo becomes even easier, helping customers optimize communication and improve the efficiency of their maintenance processes."*

Jörgen Rimmelg, CEO of XMReality, added: *"Our respective software solutions fit well together and our business models are very similar. I strongly believe the combined product will be well received by the market. XMReality also gain a new sales channel from this partnership."*

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About XMReality Remote Guidance™

XMReality Remote Guidance is an AR-enabled knowledge sharing tool that lets you communicate with gestures, speech, chat and pointers with someone at a completely different place. It includes:

- A unique hands-overlay technology that lets you guide someone else's hands—as if you were there.
- A web portal to manage teams and users, and to measure usage
- Integration through client-side API's (Application Programming Interfaces)

About XMReality

XMReality AB (publ) develops and sells solutions that revolutionize knowledge transfer through so-called Augmented Reality (AR). The company is a market leader in remote guidance where you guide a person on site via AR to solve problems or prevent them from occurring. The product is used globally in more than 60 countries. ABB, Nestlé, Electrolux, Sidel, Heineken and Saab are examples of the more than 90 customers. XMReality is based in Linköping and

the USA and is listed on the Nasdaq First North Growth Market (ticker: XMR).
For more information, visit: www.xmreality.com

About Ultimo Software Solutions

Ultimo Software Solutions supplies the #1 Enterprise Asset Management (EAM) Cloud platform 'Ultimo.' The software is used by more than 2,000 customers globally in Manufacturing, Healthcare, Logistics, Infrastructure, and Utilities. It offers customers in these sectors many advantages such as increased uptime, the management of costs, increased equipment lifespan, ease of adherence to laws and regulations, and the ensurance of a safe working environment. Ultimo provides all this with an unparalleled Return On Investment due to fast implementation processes, seamless integrations, and Self-Service application management. The company was formed in 1988 and has offices in the Netherlands, Belgium, Germany, and the United Kingdom.

For more information, visit: www.ultimo.com