



XMReality and Viveo sign a partnership agreement and the first order is placed

XMReality AB has signed a partnership agreement with Viveo which has already resulted in the ordering of licenses. Viveo is a Swedish company that will offer XMReality as a service to the Swedish real estate market. The purpose of Viveo's service is to facilitate and streamline the handling of error reports and tickets within property management.

Viveo is a sister company to Vallmo, a customer service company that works with property-related services 24/7. Together, they will work to empower new and more efficient working methods in customer service and property management. Viveo's service will enable customer service centers to both streamline their calls by offering video diagnosis, as well as improve documentation and case records thanks to XMReality's strong documentation capabilities.

"The fact that the load from simpler tickets can be reduced is a clear advantage as it means more efficient working hours for both property managers and technicians. That the service also benefits the environment in terms of reduced travel and transport is also a clear and important advantage. We will use the first batch of licenses primarily in our collaboration with SBB," says Susanna Ehrström, CEO and founder of both Vallmo and Viveo. "As I see it, this is clearly the future way of working for customer service and property management," concludes Susanna Ehrström.

"We have already seen an increased demand for our product within property management services in the UK market. Through this collaboration with Viveo, and thereby Vallmo, we now have a clear entry into the Swedish housing market. Together, we will also market the service during Fastighetsmässan in Stockholm in a month's time, which we are very much looking forward to! Our solution is not only used to effectively solve problems without needin to send out a property manager or technician. Together we also contribute to increased responsiveness and service directly to the tenant, which will be an important part of how housing companies can increase customer satisfaction among tenants." Says Andreas Jonsson, CBDO at XMReality

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About XMReality Remote Guidance™

XMReality Remote Guidance is an AR-enabled knowledge sharing tool that lets you communicate with gestures, speech, chat and pointers with someone at a completely different place. It includes:

- A unique hands-overlay technology that lets you guide someone else's hands—as if you were there.
- A web portal to manage teams and users, and to measure usage
- Integration through client-side API's (Application Programming Interfaces)

About XMReality

XMReality AB (publ) develops and sells solutions that revolutionize knowledge transfer through

so-called Augmented Reality (AR). The company is a market leader in remote guidance where you guide a person on site via AR to solve problems or prevent them from occurring. The product is used globally in more than 60 countries. Nestlé, Electrolux, Sidel, Heineken and Saab are examples of the more than 125 customers. XMReality is based in Linköping and in the U.S. and is listed on the Nasdaq First North Growth Market (ticker: XMR). For more information, visit: www.xmreality.com

About Viveo

With technology and a new hybrid way of working, Viveo creates efficiencies when it comes to created tickets, around the clock. They demonstrate the possibility of communicating with your colleague and tenant to quickly remedy errors and situations via video technology, directly on your mobile, without travel time! Viveo collaborates with its sister company Vallmo, which offers real estate-related services 24/7, and is currently used by, among others, SBB, Genova and Neobo. Read more at <http://viveo.se/> and <http://www.vallmo.se/>