bambuser

Year-End Report 2023

Q4 Highlights

- ARR of SEK 107.2 million, -21% y/y and -7% q/q at constant exchange rates ("CER").
- Net Sales of SEK 44.1 million (59.3) with SaaS revenue growth of -22% y/y and -9% q/q.
- Adjusted EBITDA of SEK -27.8 million (-25.7), representing a -60% margin, -20%p. y/y and -6%p. q/q.
- Free Cash Flow of SEK -37.6 million (-21.6), representing a -85% FCF margin, -49% p. y/y and -8% p. q/q.
- End of quarter Cash Balance of SEK 272.1 million (378.5), which is sufficient to take Bambuser to positive cash flow.
- Successful divestment of Relatable allows Bambuser to concentrate its resources on developing the world's leading video commerce platform.

Unless stated otherwise, the financial performance of Relatable is included in all KPIs and consolidated numbers up until the divestment on December 15, 2023. In this report, all figures in brackets refer to the corresponding period of the previous year unless stated otherwise.

KPI	Q4 2023	Q4	% y/y	Q3	%q/q	Jan-Dec	Jan-Dec 2022	% ytd/ytd
		2022	05%	2023	100/	2023		05%
ARR (SEKm)	107,2	142,4	-25%	123,0	-13%	107,2	142,4	-25%
ARR growth (CER)			-21%		-7%			-21%
NRR % (LTM)	65%	85%	-20%p.	65%	0%p.	65%	85%	-20%p.
			0001	010	001	400.0	105.0	
Net Sales SaaS (SEKm)	28,5	36,5	-22%	31,3	-9%	126,2	125,6	0%
Net Sales Prof Services (SEKm)	15,7	22,8	-31%	12,4	26%	62,2	82,4	-24%
Gross Margin SaaS (%)	78%	81%	-3%p.	80%	-2%p.	79%	77%	2%p.
Gross Margin Prof Services (%)	-1%	4%	-5%p.	-11%	11%p.	-5%	-7%	3%p.
EBITDA (SEKm)	-118,9	-15,8	652%	-26,4	351%	-215,0	-137,8	56%
EBITDA %	-255%	-24%	-231%p.	-58%	-197%p.	-110%	-57%	-52%p.
Adj EBITDA (SEKm)	-27,8	-25,7	8%	-24,5	14%	-117,8	-152,2	-23%
Adj EBITDA %	-60%	-40%	-20%p.	-54%	-6%p.	-60%	-64%	3%p.
EBIT (SEKm)	-134,8	-33,2	307%	-44,1	206%	-284,0	-205,8	38%
EBIT %	-289%	-51%	-238%p.	-97%	-192%p.	-145%	-86%	-59%p.
Cash Balance EOP (SEKm)	272,1	378,5	-28%	291,6	-7%	272,1	378,5	-28%
FCF (SEKm)	-37,6	-21,6	74%	-33,6	12%	-126,1	-163,2	-23%
FCF Margin (%)	-85%	-36%	-49%p.	-77%	-8%p.	-67%	-78%	11%p.
FCF / Share (SEK, LTM)	-0,60	-0,77	-23%	-0,53	13%	-0,60	-0,77	-23%
No of shares EOP	211 235 385	211 235 385	0%	211 235 385	0%	211 235 385	211 235 385	0%
No of Fully diluted shares EOP	221 055 025	228 621 562	-3%	232 893 675	-5%	221 055 025	228 621 562	-3%
Full-time Equivalents EOP	102	196	-48%	131	-22%	102	196	-48%
No of Customer Groups (CG)	234	282	-17%	252	-7%	234	282	-17%
Avg ARR per CG (SEKk)	458,3	505,0	-9%	487,9	-6%	458,3	505,0	-9%

1. LTM = Last twelve months | 2. Gross margin Professional Services is adjusted for Depreciations, Amortizations, and stock option related costs.

CEO Comments

Dear Shareholders,

2023 was a challenging year for Bambuser, marked by the company's first ARR decline since our strategic pivot to video commerce in 2020. At constant exchange rates (CER), ARR decreased by 21% year over year. This downturn reflects the broader slowdown in the global retail and e-commerce sectors, which directly impacted our brand and retail platform customers. As vendors to these businesses, it was inevitable that the adverse market sentiment would affect us as well.

While our new business bookings faced challenges, the primary barrier to growth was churn, mainly from smaller "longtail" clients lacking the financial capacity and organizational structure to leverage our platform. Despite our dissatisfaction with the current levels of churn, we observed a positive trend: a 50% reduction in churn in the second half of 2023 compared to the first half, indicating an improvement in client retention.

Zooming into specifics, our focus on enterprise clientele requires a substantial timeline for onboarding and expansion. It currently takes us 10-12 months to sign an enterprise customer like LVMH, and another 12 months to expand the customer. We are committed to building for the future with major brands and platforms, emphasizing the importance of patience in our trajectory. Until we reach a critical mass in our ARR base, there is a risk of short-term volatility. It's crucial to bear in mind that we are a SaaS company in our fourth year since the pivot and simultaneously building a new category.

In response to market conditions, we have continued to strategically reduce operating expenses by optimizing our organization, changing office locations, and streamlining our tech and service stack. Compared to Q4 last year, our running operations costs for the SaaS Business are now SEK 40 million less on an annual basis. We are confident that the improved cash allocation as well as a more efficient team put us in a good position for the coming year.

In December, we announced the successful divestment of Relatable, aligning with our strategic vision of becoming the world's leading video commerce platform. The transaction allows us to focus our resources to further develop and enhance our video commerce platform, reducing operational and financial risk and strengthening our cash balance. The services previously offered through Relatable are now being provided through our emerging global partnership network.

The adjusted EBITDA SEK -27.8 million (-25.7) and free cash flow (FCF) SEK -37.6 million (-21.6) for the quarter did not meet our expectations but were partly affected by one-time costs related to the divestment of Relatable. Adjusted for these costs, the FCF was SEK -32.2 million. The underlying figures are, in fact, moving in the right direction, as already pointed out regarding our improvement of operating expenses. The last twelve



months FCF noticed a significant improvement of SEK 37.1 million, landing at SEK -126.1 million. The divestment of Relatable resulted in a non-cash loss of SEK 85.5 million but had a positive effect on cash flow with SEK 12.7 million, strengthening our total cash balance, closing at SEK 272.1 million, which we believe is sufficient to take the company to positive cash flow.

Entering the new quarter, we have observed a surge in momentum and investment interest from larger clients with ambitious scaling plans for 2024. As the economy rebounds, interest rates stabilize, and consumers return to stores, we anticipate this could have a positive effect on our mid-term growth.

Video's prominence in consumer traffic remains robust, with 80% of all consumer traffic now attributed to video. Notably, TikTok, being a video first platform, has surpassed other apps with over 1 billion active users. Consumer trends are transforming the shopping journey, and our platform is strategically positioned to empower this shift.

Interactive and shoppable video/virtual consultation emerge as superior tools for online engagement, conversion, and customer support compared to static product detail pages or chatbots. In 2023, our growing live show numbers reflect the evolving customer journey, starting online and often concluding with in-store purchases.

As we navigate 2024 and beyond, Bambuser stands at the intersection of cutting-edge technology and the enduring appeal of genuine, human interactions in retail. Our platform is geared not only to support but to transform the industry, emphasizing informed purchases, reduced returns, and a more sustainable retail ecosystem.

I extend my gratitude to the dedicated team whose passion and hard work define our company. Looking ahead to 2024, I am excited about taking Bambuser to the next level and grateful to our long-term shareholders for their tireless support. Together, we are bold enough to believe in changing the world, and we invite your continued commitment on this transformative journey.

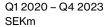
> Maryam Ghahremani, CEO of Bambuser

Business Highlights

ARR

The ARR was SEK 107.2 million, representing -21% y/y decline at CER. By the end of December, we had 234 Customer Groups, representing a decline of -17% y/y. ARR per customer group was SEK 458.3 thousand, a decline of -9% at CER compared to Q4 2022. The drop in ARR per customer group in the quarter derives mainly from churn and downsells of customers from the old to the new price plan. As previously communicated, in Q2 2023 the Company introduced a new pricing model which is linked to the usage of the platform. Moving forward, the impact of new customers joining or existing customers renewing on the updated price plan is expected to potentially lower the ARR per customer group in the short-

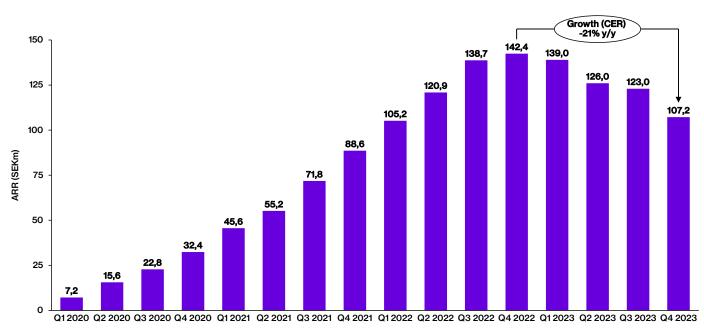
ARR Development



term but lead to an increase in the medium to long-term as we grow concurrently with the success of our customers.

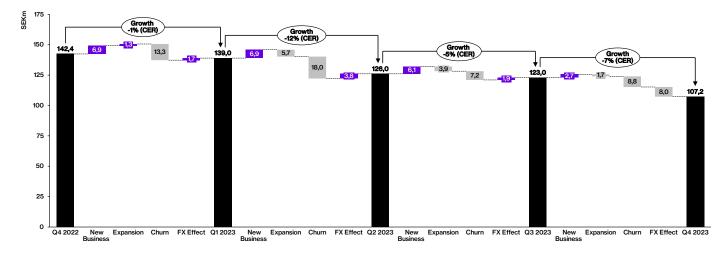
Group LTM NRR was 65%. Top 20 Accounts LTM NRR was 98%, accounting for 38% of total ARR (+11%p. y/y at CER). These customers exhibited a growth of 3% ARR growth y/y at CER.

EMEA accounts for 59% of total ARR and was -15% y/y, Americas accounts for 34% of total ARR and was -29% y/y, and APAC accounts for 7% of ARR, ending at -13% y/y (all y/y changes at CER).



ARR Bridge

Q4 2022 – Q4 2023 SEKm



In the ARR bridge graph above, please note that the "New Business", "Expansion", and "Churn" in each quarter are calculated using each quarter's respective foreign exchange rate(s). The "FX Effect" captures exchange rate changes in ingoing versus outgoing ARR in the quarter.

Regions	Q42023	Q42022	% y/y	Q3 2023	%q/q
EMEA					
ARR (SEKm)	63,2	75,4	-16%	70,0	-10%
ARR Growth (CER)			-15%		-5%
No of Paying Customers	178	205	-13%	185	-4%
Share of ARR	59%	53%	5,9%p.	57%	1,9%p.
Americas					
ARR (SEKm)	36,0	57,6	-37%	44,0	-18%
ARR Growth (CER)			-29%		-8%
No of Paying Customers	89	108	-18%	98	-9%
Share of ARR	34%	40%	-6,8%p.	36%	-2,4%p.
APAC					
ARR (SEKm)	8,0	9,4	-14%	8,9	-10%
ARR Growth (CER)			-13%		-3%
No of Paying Customers	24	33	-27%	29	-17%
Share of ARR	7%	7%	0,9%p.	7%	0,5%p.

In Q3 2023 ARR attribution between the regions has been adjusted to better reflect the way we work with customer groups internally. This amendment has impacted the comparable numbers on regional level; total level comparable numbers are naturally unaltered.

New Business

Borghese

A cosmetics and skincare brand that blends Italian spa culture with modern beauty innovation, offering high-end facial and body skincare products inspired by the luxurious Italian spa tradition.

Buillon Shark

A retailer specializing in precious metals, such as gold, silver, and platinum coins and bars. They cater to collectors and investors, providing numismatic expertise and investment-grade bullion.

Belkin

A consumer electronics company known for its connectivity devices. Belkin products include wireless charging solutions, power banks, and an array of cables, networking devices, and smart home accessories.

Auto Mercado

A supermarket chain based in Costa Rica, offering a wide range of groceries, fresh produce, and specialty items. It is known for its focus on quality, customer service, and a broad selection of both local and international products.

Red Aspen

A beauty brand that focuses on social selling, offering a range of beauty products such as false lashes, nail dashes (press-on nails), and cosmetics. Red Aspen is known for empowering women through entrepreneurship.

BYLT

A clothing brand that offers premium basics for men, focusing on comfort, durability, and style. BYLT is known for its signature drop-cut hemline t-shirts and performance fabric blends.

Phoenix Style

A luxury fashion retailer that specializes in pre-owned and vintage designer clothing, accessories, and handbags. They offer a curated selection of high-end brands, emphasizing sustainability and timeless style.

L'Agence

A fashion brand based in Los Angeles, known for its blend of Parisian inspiration and California lifestyle. L'Agence offers women's ready-to-wear collections that include stylish denim, elegant dresses, and tailored pieces.

HIFI Klubben

HiFi Klubben is a retailer specializing in high-quality audio and visual equipment. Originating in Denmark in 1980, HiFi Klubben has expanded to several European countries, including Denmark, Sweden, Norway, the Netherlands, Belgium, and Germany.

Expansion

Never Fully Dressed

A UK-based fashion brand known for its versatile and colorful designs. They offer a wide range of clothing for women, including dresses, tops, and skirts, with an emphasis on bold prints and inclusive sizing. Never Fully Dressed also focuses on social responsibility and charity initiatives.

Matas

A Danish retail chain specializing in personal care, beauty products, and health items. Matas stores offer a wide variety of cosmetics, skincare products, and over-thecounter medications.

Products Highlights

Social Selling

The Social Selling feature empowers Bambuser clients to directly market and sell products on social media, starting with the integration of Facebook. By sharing a link leading to a specific product detail page (PDP) in the live chat, businesses can seamlessly connect with their audience, meeting them on their preferred social media platforms. This strategic move not only enhances convenience but also kickstarts a new era of personalized engagement.

Self-Serve Theming

With Self-Serve Theming, we've empowered our customers with the ability to effortlessly personalize their player and video call widget directly within their Bambuser dashboard. Now, customers can tailor their experience whenever and as frequently as they desire. This innovative feature not only fosters greater autonomy and flexibility but also streamlines our product's scalability, decreasing the need for technical support. This customer-centric initiative seamlessly aligns with our commitment to enhancing user experiences and optimizing operational efficiency.

Self-Serve Webhooks

Our commitment to empowering customers takes a giant stride with the release of Self-Serve webhooks through the Bambuser dashboard. Now, customers can effortlessly transmit their Bambuser user data to any internal or external system of their choosing. Whether they're integrating with BI systems, triggering actions, or crafting custom workflows, Bambuser customers can now effectively automate webhooks directly from the dashboard.

Adding Captions in Additional Languages

Introducing Additional Languages for captions, a gamechanging feature amplifying the reach of our customers' shoppable videos. Alongside our automatically added captions, customers now have the power to include their own captions in multiple languages. This enhancement not only ensures broader accessibility but also facilitates a more inclusive viewing experience.

Customer Advisory Board

Launching the first Bambuser Advisory board; The Front-Runners in Stockholm in December 2023. This advisory program serves the purpose of fostering collective knowledge sharing, hereby strengthening our customer relationships and enabling us to highlight our successful partnerships consistently. The launch of the advisory board in the US is scheduled for Q2.

End User conference with Google / Devoteam

In December, Bambuser hosted the Bambuser Beyond event in Stockholm – an immersive experience guiding attendees through the evolution of e-commerce. The event featured speakers from prominent organizations such as Google, YOOX Net-a-Porter Group, Devoteam, and Imperial College Business School, highlighting the transformative influence of technology on reshaping the way we shop.

Financial Performance

For this report Bambuser has changed its accounting presentation concerning exchange rate gains or losses stemming from cash and cash equivalents. The net effect of this change means that all these changes are now reflected as part of financial income, instead of as reflected as other revenue (if gain) or other operational expense (if loss). Total revenue and operating profit measures have thus been updated historically to mirror this change.

Net Sales

SaaS Net Sales amounted to SEK 28.5 million (36.5), a decline of -22% y/y, driven by decline in License Net Sales and mirrored in the ARR development. 96% of the total SaaS revenue is recurring.

Professional Services Net Sales amounted to SEK 15.7 million (22.8), a decrease of -31% y/y and of +26% q/q. The revenue drop y/y is largely driven by fewer new bookings but also by the divestment of the professional services branch mid-December.

Gross Margin

SaaS gross margin was 78%, -3%p. y/y. The SaaS revenue costs were down -10% y/y compared to Q4 2022, explained by increases in organizational efficiency and decreases in hosting services costs. However, these savings were overshadowed by a larger relative decrease in Net Sales SaaS, which explains the drop in gross margin. We anticipate a continued increase in SaaS gross margin over time.

Professional Services gross margin ended at -1%, or -5%p. y/y, driven by relatively higher direct costs, which was partly offset by a leaner and more efficient organization compared to Q4 2022.

EBITDA

EBITDA amounted to SEK -118.9 million (-15.8). Operating expenses (OPEX) were heavily impacted by other operating expenses of SEK 90.9 million relating to the realized loss and transaction related costs from the divestment of Relatable. By adjusting for that extraordinary item, OPEX was up 11% y/y, the vast majority of which is explained by effects stemming from stock-option related costs that were significantly positive in Q4 2022.

By also adjusting for operational exchange rate costs, stock option-related costs, depreciations, and amortizations (non-cash items), OPEX saw an improvement of 16% y/y, an improvement driven mainly by staff costs being down -15% y/y, a result of the organizational measures undertaken in 2023. In addition, spend for equipment and software has gone down -34%

following a successful evaluation of the tech stack. Marketing spend was up 72% y/y, a consequence of more activities undertaken in the quarter. These y/y savings suggest an OPEX improvement of approximately SEK 40 million, in annual run rate terms, for the SaaS business.

Adjusted EBITDA (excluding items affecting comparability) amounted to SEK -27.8 million (-25.7). Adjusted items refer to acquisition or divestment related costs and provisions for the social security liability and option premium for two stock option programs (LTI 20/23 and LTI 22/25). LTI 20/23 is described in the annual report 2020 under "Stock Option Program 2020". LTI 22/25 is described in the annual report 2022.

Cash Flow

As of December 31, 2023, cash and cash equivalents amounted to SEK 272.1 million (378.5). Cash flow from operating activities amounted to SEK -31.7 million (-17.1). As per earlier communication, the cash position is sufficient to take Bambuser to positive cash flow.

Free cash flow (FCF) for the quarter amounted to SEK -37.6 million (-21.6), implying a FCF Margin of -85% (-36%). Adjusting for transaction related one-time legal costs of SEK 5.4 million relating to the divestment of Relatable, the FCF amounted to SEK -32.2 million, equivalent to an FCF margin of -73%.

Free Cash Flow Reconciliation

	202	23
	Oct-Dec	Jan-Dec
	Q4	YTD
Cash flow from operations before working capital	-34 869	-117 683
Changes in net working capital	3 217	-2 564
Received cash interest income	-5 725	-5 725
Investments in intangible/tangible assets	-189	-176
Free Cash Flow	-37 566	-126 148

In Q4 2023 the divestment of the professional services branch Relatable had a positive impact on investment cash flows of SEK 12.7 million. There was no financing cash flow in Q4. For the last twelve months (LTM), FCF amounted to -126.1 million (-163.2), resulting in a FCF margin of -67% (-78%) and a FCF per share (LTM basis) of -0.60 SEK (-0.77 SEK).

Dividend Proposal

The board of directors proposes to the annual general meeting that no dividend is paid to the shareholders.

Financial Reporting

Bambuser Group

Condensed Consolidated Income Statement

(in thousands SEK)

	Notes	20	2023		2022	
		Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec	
		Q4	YTD	Q4	YTD	
Net Sales		44 131	188 471	59 257	208 061	
Other Revenue		2 466	7 829	5 546	31 617	
Total Revenue	2	46 598	196 300	64 803	239 678	
Cost of Revenue	3	-31 003	-133 079	-39 500	-160 277	
Gross Profit		15 594	63 221	25 303	79 400	
Sales & Marketing		-19 903	-86 230	-18 729	-100 917	
Research & Development		-22 566	-98 650	-27 528	-111 474	
General & Administration		-17 041	-71 415	-12 212	-72 761	
Other Operating Expenses		-90 933	-90 933	0	0	
Total Operating Expenses	4	-150 443	-347 228	-58 469	-285 152	
Operating Income (EBIT)		-134 848	-284 007	-33 166	-205 751	
Financial Income	5	-1 313	5 671	-902	5 753	
Financial Expenses		0	-21	-9	-180	
Financial Net		-1 313	5649	-911	5 573	
Earnings before tax (EBT)		-136 161	-278 358	-34 077	-200 178	
Tax		-210	-46	367	12	
Net Income		-136 372	-278 403	-33 710	-200 166	

* There has been a reclassification between financial income and financial expense for Q4 2022 figures. The financial net remains unchanged.

Condensed Consolidated Balance Sheet

(in thousands SEK)

	Notes 2023-12-31	2022-12-31
Assets		
Intangible assets		
Capitalized development expenses	63 142	93 451
Goodwill	146	140 486
	63 288	233 936
Tangible assets		
Furniture and equipment	3 393	4 664
	3 393	4664
Financial assets		
Other receivables	6 235	8 176
	6 235	8 176
Total non-current assets	72 917	246776
Current assets		
Trade receivables	19 637	40 328
Other current assets	4 593	3 458
Prepaid expenses and accrued income	5 167	5 759
Cash and cash equivalents	272 062	378 450
Total current assets	301459	427 996
Total assets	374 375	674772
Equity and liabilities		
Equity		
Share capital	10 562	10 562
Other paid in equity	1 065 333	1 063 877
Other equity including net income	-757 023	-484 723
Total Equity	318 872	589715
Current liabilities		
Trade payables	6 913	11 621
Income tax payable	188	259
Other current liabilities	5 107	9 631
Accrued expenses and deferred income	7 43 295	63 546
Total current liabilities	55 503	85 057
Total liabilities	55 503	85 057
Total equity and liabilities	374 375	674772

Reclassifications of tax receivables and accrued special payroll tax on pensions have been made in the balance sheet with retrospective effect. These changes have no impact on the profit and loss.

Consolidated Equity

	Share Capital	Other paid in capital	Other equity including net income	Total Equity
Equity as per December 31, 2021	10 351	1060 923	-301780	769 494
Loss for the year	0	0	-200 166	-200 166
Foreign exchange difference from subsidiaries	0	0	745	745
Stock options	0	0	16 479	16 479
Rights issues	211	2 953	0	3 164
Equity as per December 31, 2022	10 562	1063876	-484 723	589715
Equity as per December 31, 2022	10 562	1063876	-484 723	589715
Loss for the year	0	0	-278 403	-278 403
Foreign exchange difference from subsidiaries	0	0	-134	-134
Stock options	0	0	6 237	6 237
Rights issues	0	1 457	0	1457
Equity as per December 31, 2023	10 562	1065 333	-757 023	318 872

Condensed Consolidated Cash Flow

	20	023	20	2022	
	Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec	
	Q4	YTD	Q4	YTD	
Cash flow from operations before working capital	-34 869	-117 683	-26 188	-145 672	
Change in current receivables	7 703	16 570	1927	-7 568	
Change in current payables	-4 486	-19 134	7 115	14 861	
Cash flow from operations	-31652	-120 247	-17 145	-138 379	
Investment activities					
Investments in intangible assets	0	0	-4 383	-20 896	
Investments in tangible assets	-189	-176	-88	-3 886	
Divestment of subsidiary	12 696	12 696	0	0	
Deposits	24	17	-709	-4 297	
Cash flow from investment activities	12 530	12 537	-5 180	-29 080	
Financing activities					
Rights issue	0	1 457	0	3 164	
Cash flow from financing activities	0	1457	0	3 164	
Cash flow for the period	-19 122	-106 252	-22 326	-164 295	
Cash at the beginning of the period	291 560	378 450	400 964	542 378	
Net exchange losses/gains on cash and cash equivalents	-376	-136	-188	367	
Cash at the end of the period	272 062	272 062	378 450	378 450	

Condensed Parent Income Statement

	Notes	2023		2022	
		Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec
		Q4	YTD	Q4	YTD
Net Sales		28 799	127 091	38 753	130 841
Other Revenue		2 826	22 614	9 732	32 905
Total Revenue	2	31624	149705	48 485	163 746
Cost of Revenue	3	-5 593	-43 069	-13 986	-35 762
Gross Profit		26 031	106 635	34 499	127 984
Sales & Marketing		-21 529	-95 042	-22 231	-113 206
Research & Development		-22 846	-98 931	-26 387	-107 336
General & Administration		-16 872	-69 964	-12 153	-71 861
Total Operating Expenses	4	-61247	-263 937	-60 771	-292 402
Operating Income (EBIT)		-35 216	-157 302	-26 273	-164 418
Result from participations in group companies	6	-193 493	-193 493	0	-50
Financial Income	5	-1 253	6 049	-886	6 001
Financial Expenses		0	-21	-2	-17
Financial Net		-194 747	-187 465	-888	5 934
Earnings after financial items		-229 963	-344 766	-27 160	-158 484
Appropriations		1 457	1 457	0	0
Earnings before tax (EBT)		-228 505	-343 309	-27 160	-158 484
Tax		-50	-53	-56	-56
Net Income		-228 555	-343 362	-27 216	-158 540

Condensed Parent Balance Sheet

(in thousands SEK)

	Notes	2023-12-31	2022-12-3 ⁻
Assets			
Intangible assets			
Capitalized development expenses		63 142	89 896
Goodwill		146	373
		63 288	90 269
Tangible assets			
Furniture and equipment		2 936	3 88
		2 936	388
Financial assets			
Shares in subsidiaries		814	215 038
Other receivables		5 477	4 912
		6 291	219 950
Total non-current assets		72 515	314 106
Current assets			
Trade receivables		19 637	32 42
Receivables from group companies		4 731	13 29
Other current assets		3 796	2 46
Prepaid expenses and accrued income		4 632	4 85
Cash and cash equivalents		267 179	358 17
Total current assets		299 976	411 22
Total assets		372 491	725 32
Equity and liabilities			
Equity			
Restricted Equity			
Share capital		10 562	10 56
Development fund		63 142	89 89
		73 704	100 45
Unrestricted Equity			
Share premium fund		1 063 877	1 063 87
Retained earnings incl. net income		-822 967	-512 59
		240 910	55128
Total Equity		314 614	65173
Trade payables		6 717	7 68
Payables to group companies		3 480	5 26
Other current liabilities		4 768	7 18
Accrued expenses and deferred income	7	42 912	53 44
		57 877	73 58
Total liabilities		57 877	73 58
Total equity and liabilities		372 491	725 32

Reclassifications of tax receivables and accrued special payroll tax on pensions have been made in the balance sheet with retrospective effect. These changes have no impact on the profit and loss.

Parent Equity

	Share Capital	Development fund	Share premium fund	Retained earnings	Total Equity
Equity as per December 31, 2021	10 351	93 025	1060923	-373 665	790 635
Loss for the year	0	0	0	-158 540	-158 540
Change in development fund	0	-3 129	0	3 129	0
Stock options	0	0	0	16 479	16 479
Rights issues	211	0	2 953	0	3 164
Equity as per December 31, 2022	10 562	89 896	1063877	-512 596	651738
Equity as per December 31, 2022	10 562	89 896	1063877	-512 596	651738
Loss for the year	0	0	0	-343 362	-343 362
Change in development fund	0	-26 754	0	26 754	0
Stock options	0	0	0	6 237	6 237
Rights issues	0	0	0	0	0
Equity as per December 31, 2023	10 562	63 142	1063877	-822 967	314 614

Condensed Parent Cash Flow

	20	2023 20		022	
	Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec	
	Q4	YTD	Q4	YTD	
Cash flow from operations before working capital	-34 876	-122 510	-30 413	-147 598	
Change in current receivables	14 899	22 543	-2 586	-18 571	
Change in current payables	-6 698	-15 712	6 364	31 454	
Cash flow from operations	-26 675	-115 678	-26 635	-134 715	
Investment activities					
Investments in intangible assets	0	0	-4 383	-20 896	
Investments in tangible assets	-189	-189	0	-3 056	
Divestment of subsidiary	20 000	20 000	0	-764	
Dividends from subsidiaries	3 979	3 979	0	0	
Deposits	-255	-565	50	-2 891	
Cash flow from investment activities	23 535	23 225	-4 332	-27 606	
Financing activities					
Rights issue	0	1 457	0	3 164	
Cash flow from financing activities	0	1457	0	3 164	
Cash flow for the period	-3 140	-90 996	-30 968	-159 157	
Cash at the beginning of the period	270 319	358 175	389 142	517 332	
Cash at the end of the period	267 179	267 179	358 175	358 175	

Accounting policies and Explanatory notes

Note 1 – Accounting Principles

The interim report period is from October to December 2023. The interim report has been prepared in accordance with the Annual Accounts Act. The accounting and valuation policies applied are consistent with the Swedish Accounting Standards Board's Category 3 (BFN K3) regulation. The parent company applies the same accounting policies as the group.

Note 2 – Total Revenue

(in thousands SEK)

	20	2023 2022		.2	
	Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec	
Consolidated	Q4	YTD	Q4	YTD	
Net Sales					
Net Sales SaaS (Licenses)	27 410	119 407	33 713	113 939	
Net Sales SaaS (Other Services)	1 057	6 820	2 770	11 702	
Net Sales Professional Services	15 663	62 244	22 773	82 420	
Total Net Sales	44 131	188 471	59257	208 061	
Other Revenue					
Other Revenue	2 466	7 829	1 164	10 721	
Capitalized work for own account*	0	0	4 383	20 896	
Total Other revenue	2466	7 829	5546	31617	
Total Revenue	46 598	196 300	64803	239 678	
Parent					
Net Sales					
Net Sales SaaS (Licenses)	27 410	119 407	33 728	113 939	
Net Sales SaaS (Other Services)	1 057	6 820	2 770	11 702	
Net Sales Professional Services	331	864	2 254	5 200	
Total Net Sales	28 799	127 091	38 753	130 841	
Other Revenue					
Other Revenue**	2 826	22 614	5 349	12 008	
Capitalized work for own account	0	0	4 383	20 896	
Total Other revenue	2826	22 614	9732	32 905	
Total Revenue	31624	149 705	48 485	163 746	

*This includes a retroactive adjustment for periods in 2022 for consistency with accounting policies of 2023. **Other revenue includes invoices to subsidiaries of SEK 0.3 million.

Note 3 – Cost of Revenue

	2023		2022	
	Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec
Consolidated	Q4	YTD	Q4	YTD
Cost of SaaS Revenue				
Staff costs	-3 536	-15 408	-4 158	-19 613
Other external costs	-2 782	-11 356	-2 850	-9 557
Total Cost of SaaS Revenue	-6 318	-26 765	-7 007	-29 169
Cost of Professional Services Revenue				
Staff costs excl. stock option related costs	-5 337	-27 495	-8 414	-37 205
Stock option related costs	-4	-37	0	5
Other external costs	-9 820	-35 805	-12 526	-47 933
Depreciations and Amortizations	-8 890	-41 032	-10 656	-42 649
Other operational costs	-634	-1 945	-897	-3 326
Total Cost of Professional Services Revenue	-24 685	-106 315	-32 493	-131 108
Total Cost of Revenue	-31003	-133 079	-39 500	-160 277
Parent				
Cost of SaaS Revenue				
Staff costs	-2 254	-10 863	-3 154	-15 493
Other external costs	-2 782	-11 356	-2 850	-9 557
Total Cost of SaaS Revenue	-5 036	-22 220	-6 004	-25 050
Cost of Professional Services Revenue				
Staff costs excl. stock option related costs	-192	-19 364	-6 318	-7 681
Stock option related costs	-4	-37	0	5
Other external costs	-305	-1 048	-1 608	-2 786
Depreciations and Amortizations	-57	-400	-57	-250
Total Cost of Professional Services Revenue	-558	-20 849	-7 982	-10 712
Total Cost of Revenue	-5 593	-43 069	-13 986	-35762

Note 4 – Cost per Function

	20	023	20	22
	Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec
Consolidated	Q4	YTD	Q4	YTD
Sales & Marketing				
Staff costs excl. stock option related costs	-12 897	-52 999	-12 036	-62 846
Stock option related costs	-84	-992	60	981
Other external costs	-6 776	-31 691	-6 649	-38 698
Depreciations and Amortizations Other operational costs	-144 -2	-545 -2	-104 0	-384 30
Total Sales & Marketing	-19 903	-86 230	-18729	-100 917
Research & Development				
Staff costs excl. stock option related costs	-9 976	-52 410	-14 187	-55 613
Stock option related costs	-15	-594	0	1 171
Other external costs	-5 727	-18 301	-7 024	-32 897
Depreciations and Amortizations	-6 848	-27 329	-6 316	-24 134
Other operational costs	0	-16	-1	-2
Total Research & Development	-22 566	-98 650	-27 528	-111 474
General & Administration				
Staff costs excl. stock option related costs	-6 747	-25 938	-8 597	-29 107
Stock option related costs	-49	-4 614	9 852	12 286
Other external costs	-8 038	-36 125	-11 506	-50 736
Depreciations and Amortizations	-52	-146	-280	-830
Other operational costs	-2 156	-4 591	-1 680	-4 374
Total General & Administration	-17 041	-71415	-12 212	-72761
Loss from sale of participations in subsidiaries	-85 491	-85 491	0	0
Transaction related costs	-5 442	-5 442	0	0
Total Other Operating Expenses	-90 933	-85 491	0	0
Total Operating Expenses	-150 443	-341786	-58 469	-285 152
Parent				
Sales & Marketing				
Staff costs excl. stock option related costs	-5 655	-24 821	-3 734	-33 499
Stock option related costs	-84	-992	60	981
Other external costs	-15 711	-68 982	-18 557	-80 650
Depreciations and Amortizations	-76	-246	0	-37
Other operational costs	-2	-2	0	0
Total Sales & Marketing	-21529	-95 042	-22 231	-113 206
Research & Development				
Staff costs excl. stock option related costs	-9 584	-49 219	-13 091	-51 572
Stock option related costs	-15	-594	0	1 171
Other external costs	-6 400	-21 773	-6 979	-32 799
Depreciations and Amortizations	-6 848	-27 329	-6 316	-24 134
Other operational costs	0	-16	-1	-2
Total Research & Development	-22 846	-98 931	-26 387	-107 336
General & Administration				
Staff costs excl. stock option related costs	-6 690	-25 757	-8 581	-29 124
Stock option related costs Other external costs	-49 -7 927	-4 614 -34 855	9 852 -11 506	12 286 -49 754
Depreciations and Amortizations	-7 927 -52	-34 855 -146	-11506 -282	-49 754 -833
Other operational costs	-2 156	-4 591	-1 636	-4 436
Total General & Administration	-16872	-69 964	-12 153	-71861
Total Operating Expenses	~~~~	000.007	AA 77	000.400
Total Operating Expenses	-61247	-263 937	-60 771	-292 402

Note 5 – Financial income

(in thousands SEK)

	20	23	20	22
	Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec
	Q4	YTD	Q4	YTD
Consolidated				
Financial income				
Exchange gain	1 715	9 807	708	9 828
Exchange loss	-4 986	-9 935	-1993	-4 456
Interest income	1 958	5 799	383	382
Total Financial income	-1 313	5671	-902	5753
Parent				
Financial income				
Exchange gain	1 626	9 539	706	9 668
Exchange loss	-4 912	-9 607	-2095	-4 396
Interest income	2 032	6 117	503	729
Total Financial income	-1253	6 0 4 9	-886	6 001

Bambuser has changed accounting presentations with regard to how financial income is reported. This change pertains particularly to how Bambuser reports the financial result (gain or loss) of cash and cash equivalents. The exchange differences have previously been reported as part of either operating expenses (if loss) or other revenue (if gain) instead of as financial income. This presentation change is effective as of this year-end report for 2023 and will impact comparable operating profit and total revenue numbers for reported quarters; naturally, net income remains unaltered by this accounting policy amendment.

Note 6 - Result from participations in group companies

	2023		2022	
	Oct-Dec	Jan-Dec	Oct-Dec	Jan-Dec
	Q4	YTD	Q4	YTD
Parent				
Result from participations in group companies				
Dividends from subsidiaries	3 979	3 979	0	0
Impairments of subsidiaries	-100	-100	0	-50
Loss from sale of participations in subsidiaries	-197 372	-197 372	0	0
Total Result from Subsidiaries	-193 493	-193 493	0	-50

Note 7 – Accrued expenses and deferred income

	2023-12-31	2022-12-31
Consolidated accrued expenses and deferred income		
Accrued staff expenses	9 279	15 904
Accrued other expenses	5 456	10 870
Deferred Income	28 560	36 772
Total Accrued expenses and deferred income	43 295	63 546
Parent accrued expenses and deferred income		
Accrued staff expenses	9 183	15 600
Accrued other expenses	5 169	6 345
Deferred Income	28 560	31 503
Total Accrued expenses and deferred income	42 912	53 448

Definitions

Adjusted EBITDA

Profit before interest, tax, depreciation, and amortization excluding stock option related costs and other extraordinary costs, including acquisition/divestment related transaction costs.

ARR (Annual Recurring Revenue)

ARR is net Monthly Recurring Revenue (MRR) multiplied by 12. Net MRR (Monthly Recurring Revenue) is based on:

- 1) The opening balance of the next coming month.
- 2) Contracted recurring license revenue within the period.
- 3) Excluding one-time fees and usage.

Capitalized development expenses

Expenses (salary expenses and consulting fees) that are directly attributable to the development of the Bambuser SaaS Platform are booked as intangible assets. The corresponding amount for the period is booked as other Capitalized work for own account.

CER (Constant Exchange Rate)

Constant exchange rate against SEK. Bambuser invoices in multiple currencies. The CER is used in various SaaS KPI calculations to remove the currency volatility which typically skews the KPIs if the exchange rate is floating.

Churn

Churn is defined as either:

- 1) Customers that did not renew their contract.
- 2) Customers whose contract is terminated but still in

discussions with Bambuser to renew their contract, and therefore a non-billable customer for the period.

These customers may return to the ARR bridge as New Business.

Customer Group (CG)

Customers are classified as a Customer Group when Bambuser has signed a master service agreement (MSA) with a global parent company but has also signed individual agreements with the subsidiaries (Paying Customer), which may be organized as individual entities due to brand and/or geographical market. The result is that one Customer Group can have multiple Paying Customers, but Bambuser is still collectively grouping them, and counting them, as one Customer Group. If the Paying Customer is the only entity, then the Paying Customer is defined as the Customer Group. The Customer Group is used for the calculation of all SaaS metrics unless otherwise stated.

EBT

Profit before tax.

EBIT

Profit before interest and tax.

EBITDA

Profit before interest, tax, depreciation, and amortization.

EBITDA Margin

EBITDA Margin % = [EBITDA] / [Total Revenue].

EOP

End of period.

FCF (Free Cash Flow)

FCF = [Cash flow from operations] – [Investments in tangible assets] - [Investments in intangible assets].

FCF Margin

FCF Margin % = [FCF] / [Total Net Sales].

FCF / Share

FCF / Share = [FCF LTM] / [Number of shares end of period].

FTE (Full Time Equivalent)

Full-time employees and full-time consultants. An employee is considered an employee, regardless of being under notice period or garden leave, until the employment is effectively terminated.

GRR (Gross Revenue Retention)

GRR % = ([Opening ARR L12M CER] – [Churn for the period CER]) / [Opening ARR L12M CER].

The GRR shows how successful Bambuser is at retaining its existing customers.

Gross Margin

SaaS Gross Margin = [Net Sales SaaS] – [SaaS Cost of Revenue].

The SaaS Cost of Revenue includes all third-party software services required to operate the Bambuser platform, technical onboarding team and part of the Customer Success team that focus on retention.

Professional Services Gross Margin = [Net Sales Prof Services] – [Bambuser Plus Cost of Revenue adjusted for Depreciations, Amortizations and Stock option related costs].

Professional Services Cost of Revenue includes all employee costs and direct costs associated with the scope of work for the customers such as influencers, performance marketing, subcontractors etc.

DEFINITIONS

Merchant

A merchant is defined as the retailer that is facing the endconsumer and has its own account on the Bambuser platform. A Customer Group can have several merchants because of the Customer Group being active in several markets or the Customer Group operating with several brands. A Merchant is the lowest organization in the customer hierarchy: Customer Group > Paying Customer > Merchant.

Net Sales SaaS

Revenue coming from the SaaS business. Recurring SaaS revenue is revenue coming from licenses, whereas other SaaS revenue relates to non-recurring items, such as onboarding fees.

NRR (Net Revenue Retention)

NRR % = ([Opening ARR L12M CER] + [Upsell CER]– [Downsell CER] – [Churn CER]) / [Opening ARR L12M CER].

The NRR shows how successful Bambuser is at retaining and expanding its existing customers.

Number of Share EOP

The number of registered shares with the Swedish Company Registration Office at the end of the period.

Number of fully diluted shares EOP

Fully diluted shares are calculated as the number of shares plus all outstanding warrants and stock options at the end of the period. The warrants and options are calculated as:

([Options/warrants issued] – [Exercised Options/Warrants] – [Repurchased Options/Warrants] –

[Lapsed Options/ Warrants]) x [Number of shares per Option/Warrant]

The calculation does not consider if the options/warrants are fully vested or if the share price is above the strike price at the end of the period.

Paying Customer

A paying legal entity. A Paying Customer illustrates the number of customers each region serves. The Paying Customer definition is not used for the calculation of SaaS KPIs (see Customer Group). Several Paying Customers can belong to the same Customer Group.

About Bambuser

Bambuser is the world's leading video commerce company with the largest customer base in its industry. More than 290 brands from 50+ countries leverage Bambuser's best-in-class solutions.

Bambuser is truly global with headquarters in Stockholm and offices in New York, London, Paris, Tokyo, Turku, and Los Angeles. The company's rapidly growing team speaks more than 40 languages and 50% of its senior management is female. Founded in 2007 as a livestreaming pioneer, trusted by the world's leading news agencies, Bambuser pivoted to Live Shopping in 2019, leveraging its legacy as the industry leader in video-first technology.

Risks and Uncertainties

Bambuser's business, financial position and earnings can be affected by risks and uncertainties. These have been described on page 9 in the Annual Report 2022 and are available at bambuser.com/ir.

Auditor's Review

The Company's auditor has not reviewed this interim report.

Publication

This information is information that Bambuser AB is obliged to make public pursuant to the EU Market Abuse Regulation.

Financial Calendar

Annual Report 2023 – April 4, 2024 Annual General Meeting 2024 – April 26, 2024 Interim Report Q1 2024 – May 8, 2024 Interim Report Q2 2024 – August 22, 2024 Interim Report Q3 2024 – October 25, 2024

Headquarters

Bambuser AB Regeringsgatan 55 111 56 Stockholm, Sweden

Org.no 556731-3126 bambuser.com

Largest Shareholders

Name	Shares	Share (%)
Heartland A/S	27 838 418	13,18%
Vitruvian Partners	25 024 949	11,85%
Muirfield Invest Aktiebolag	22 500 000	10,65%
Harmony Partners LLC	12 670 000	6,00%
TAH Management LP & Joel Citron	12 640 560	5,98%
Handelsbanken Fonder	11 600 000	5,49%
Handelsbanken Liv Försäkring AB	8 113 254	3,84%
Avanza Pension	7 725 340	3,66%
Lancelot Asset Management AB	6 950 000	3,29%
Mikael Ahlström	4 258 459	2,02%
Total Top 10 shareholders	139 320 980	65,96%
Other shareholders	71 914 405	34,04%
Total number of shares	211 235 385	100,00%